
Xerox and Section 508 Compliance

Xerox: Meeting the Accessibility Challenge

Xerox has a long, proud tradition of designing products that are accessible to individuals with disabilities. When Section 508 of the Rehabilitation Act made accessibility a requirement for all electronic and information technology used by Federal agencies, Xerox was already ahead of the curve. In keeping with the company’s long-standing commitment to accessibility, Xerox responded to Section 508 with extraordinary diligence.

Our Response to Section 508

When the first draft standards detailing the requirements for Section 508 compliance were released, Xerox immediately appointed a dedicated Section 508 work team. The team drew experts from all relevant sectors including the Business Divisions, Industrial Design and Human Interface, External Affairs, Public Sector Federal Contracts, and Environment, Health and Safety. Their mandate: Develop a rigorous, detailed assessment process, which could be applied to every product Xerox offers. Accessibility requirements are now integrated into the product development process—from product conceptualization through design, development and delivery, our aim is to provide all customers with equal access to our systems.
THE XEROX ACCESSIBILITY ASSESSMENT PROCESS

The first step, in an assessment of any product’s capability to meet the needs of disabled persons, is a complete diagnosis of the suite of tasks required to use that product. Because Xerox offers a wide range of products, the tasks required to use those products vary. From loading documents into a printer to dialing a number on a fax machine, from programming a print job on a user interface to removing a job from a Xerox-supplied output device, the Xerox product development teams define every task associated with the use of every Xerox product.

A fundamental difference in our approach to accessibility is that we do not just design to meet regulatory standards, but rather to satisfy all our customers’ needs.

In this endeavor, and with particular relevance to Section 508, we focus on physical design features as well as on software-driven assistive technology to fulfill our commitment.

Some examples of accessories we provide for people with disabilities include:

**Mobility Enhancements**
- Remote User Interface
- Remote Operator Software Kit
- Adjustable Control Panels
- Time-out Notifications

**Visual Enhancements**
- Simplified Displays
- Backlit LCD
- High Contrast Text on Screens
- LED Indicators for Device Status
- Output Separator Sheets
- Offset Job Stacking

All of these initiatives and our product offerings are evaluated against Section 508 rules using the Voluntary Product Assessment Template (VPAT).

A Long-Term Commitment

At Xerox we have a proud tradition of offering accessible solutions for more than 20 years. Xerox is committed to being the vendor of choice for customers seeking accessible solutions. That means providing customers with detailed, up-to-date accessibility assessments for the full line of Xerox products. We work closely with the Information Technology Industry Council (ITI) who created the VPAT, as well as other Federal agencies. Section 508 product information is available on www.xerox.com/section508 in an easy-to-find manner.

To find out answers to frequently asked questions: www.xerox.com/faq508

For more information, contact your local Xerox sales representative or call 1-800-ASK-XEROX