



Xerox WorkCentre M20 / M20i Multifunction Statement of Volatility

The chart below shows the corresponding memory types for the Xerox WorkCentre M20 / M20i Multifunction. Please note, on the M20i there is a residual of customer scan, copy, print & fax data retained in the device when the power is turned off.

However, this data can be cleared from the machine by using a front panel sequence to selectively clear buffers. See note # 4 below for additional detail.

Model Number	Memory Type	Volatility	User Data
M20	SDRAM (scan, copy, print buffer @ 32 MB)	Volatile	Yes ¹
	SRAM System data (128 KB)	Non-volatile for a minimum of 30 days after power off.	No ²
	NVRAM Optional Scan to E-mail SDRAM (32MB)	Volatile	Yes ¹
M20i	SDRAM (scan, copy, print buffer @ 32 MB)	Volatile	Yes ¹
	SRAM System data (128 KB)	Non-volatile for a minimum of 30 days after power off.	No ²
	16 MB FAX receive SDRAM (16MB)	Non-volatile for a minimum of 100 minutes after power off.	Yes
	Scan to E-mail SDRAM (32MB)	Volatile	Yes ¹

Notes:

- ¹ Will lose information when device is powered off for 10 seconds or more.
- ² Contains printer configuration and operational parameters. It does not contain user print, copy or scan data or images.
- ³ Is used for firmware code and contains no user image data.
- ⁴ Contains user and or scan/copy/print/FAX image data. There is a "memory clear" function under "System Admin" that allows a user to manually clear scan, copy, print & fax buffers of residual image data.