# Xerox® VersaLink® C500 Colour Printer

VersaLink C500 Colour Printers are built on Xerox® ConnectKey® Technology.
For more information, go to www.ConnectKey.com.



| SYSTEM SPECIFICATIONS | VERSALINK C500/N | VERSALINK C500/DN |
|---|---|---|
| One-Sided Speed[1]<br>A4 / 210 x 297 mm | Up to 43 ppm colour and black-and-white | |
| Two-Sided Speed[1]<br>A4 / 210 x 297 mm | N/A | Up to 42 ppm colour and black-and-white |
| Monthly Duty Cycle[2] | Up to 120,000 pages / month[2] | |
| Recommended Average Monthly Print Volume[3] | Up to 10,000 pages | |
| Hard Drive | Optional 320 GB HDD | |
| Processor | 1.05 GHz | |
| Memory | 2 GB | |
| Connectivity | Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair | |
| Controller Features | Configuration Cloning, Xerox Extensible Interface Platform®, Xerox® App Gallery App, Xerox® Standard Accounting Tool, Network Accounting Enabled, Role Based Permissions, Convenience Authentication Enabled, Online Support | |
| User Interface Languages | English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan, Ukrainian, Croatian | |
| **DEVICE SPECIFICATIONS** | | |
| **ELECTRICAL REQUIREMENTS** | | |
| Europe and Other Geographies | Voltage: 220-240V +/- 10%<br>Frequency: 50 Hz +/-3%, 8A | |
| **POWER CONSUMPTION** | | |
| Continuous Printing[4] | 730 watts or less | |
| Ready / Standby Mode[4] | 74 watts or less | |
| Energy Saver / Sleep Mode[4] | 0.9 watts or less | |

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| OPERATING ENVIRONMENT | | | | |
|---|---|---|---|---|
| **Required Temperature Range (Storage)** | 0˚ to 35˚ C | | | |
| **Required Temperature Range (Operating)** | 10˚ to 32˚ C | | | |
| **Required Relative Humidity** | 15% to 85% | | | |
| **Sound Power Levels**<br>Operating<br>Standby | 7.17 B(A) or less<br>4.9 B(A) or less | | | |
| **Sound Pressure Levels**<br>Operating<br>Standby | 56.2 dB(A) or less<br>33.6 dB(A) or less | | | |
| **Boot Time (from Off to UI Ready)** | As fast as 52 seconds | | | |
| **Warm-up Time (from Sleep to UI Ready)** | As fast as 11 seconds | | | |
| **DIMENSIONS AND WEIGHT (UNPACKAGED)** | **WIDTH** | **DEPTH** | **HEIGHT** | **WEIGHT** |
| **VersaLink C500/N** | 427.4 mm | 465.5 mm | 443.4 mm | 27.6 kg |
| **VersaLink C500/DN** | 427.4 mm | 465.5 mm | 443.4 mm | 27.6 kg |
| **550-sheet Paper Tray** | 420 mm | 464.5 mm | 123 mm | 6.6 kg |
| **High Capacity Feeder** | 724.2 mm | 772.1 mm | 459 mm | 19.7 kg |
| **Stand (includes Caster Base)** | 724.2 mm | 772.1 mm | 336 mm | 16.6 kg |
| **Caster Base** | 724.2 mm | 772.1 mm | 90 mm | 8.5 kg |
| **DIMENSIONS AND WEIGHT (PACKAGED)** | **WIDTH** | **DEPTH** | **HEIGHT** | **WEIGHT** |
| **VersaLink C500/N** | 2580 mm | 634 mm | 607 mm | 34 kg |
| **VersaLink C500/DN** | 2580 mm | 634 mm | 607 mm | 34 kg |
| **550-sheet Paper Tray** | 535 mm | 584 mm | 248 mm | 8.5 kg |
| **High Capacity Feeder** | 568 mm | 663 mm | 711 mm | 38 kg |
| **Stand (includes Caster Base)** | 584 mm | 629 mm | 597 mm | 28 kg |
| **Caster Base** | 585 mm | 619 mm | 330 mm | 18 kg |
| CERTIFICATIONS | | | | |
| | To view the latest list of certifications, go to **www.xerox.com/OfficeCertifications**. | | | |
| PRINT | | | | |
| **First-print-out Time** | As fast as 10 seconds colour / 8.5 seconds black-and-white | | | |
| **Print Resolution** | Up to 1200 x 2400 dpi | | | |
| **Page Description Languages** | PCL® 5e, 6<br>PDF<br>XPS<br>TIFF<br>JPEG<br>HP-GL<br>Adobe® PostScript® 3™ | | | |
| **Maximum Print Area** | 4 mm from edge of paper | | | |

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| **Print Features** | Application Defaults<br>Banner Pages Enable / Disable<br>Bi-directional Real-time Status<br>Booklet Layout<br>Color Adjustments (lightness, contrast, saturation, color balance)<br>Color Correction<br>Draft Mode<br>Fit to new paper size<br>Job Identification (Print ID or Banner, Print ID in margins on first page only or all pages)<br>Job Monitoring (Client or Local User Interface)<br>N-up Page Layout (up to 16 pages per sheet)<br>Paper Selection by Attribute<br>Personal Print<br>Print Around Enable / Disable<br>Print from USB<br>Run Black<br>Sample Set<br>Saved Job<br>Scaling<br>Secure Print<br>Skip Blank Pages<br>Special Pages (exception page programming: covers, inserts, exceptions pages)<br>Store and Recall Driver Settings<br>Stored Jobs Deletion<br>Two-sided Printing (as default – DN configuration)<br>Watermark (predefined and custom)<br>Earth Smart Driver Settings |
| **Print from USB** | Allows walk-up printing from Type A USB port<br>Supports direct printing from computer via Type B USB port<br>Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A |
| **Operating Systems** | Windows® 7, 8, 8.1, 10<br>Windows Server 2008 SP2, Server 2008 R2 SP1, Server 2012, Server 2012 R2, Server 2016<br>macOS® 10.11, 10.12, 10.13<br>Citrix®<br>Redhat® Enterprise Linux®<br>Fedora Core<br>IBM® AIX®<br>HP-UX®<br>Oracle® Solaris<br>SUSE®<br>SAP®<br><br>Note: For information about supported versions for the above operating systems, please visit our Drivers & Downloads page and specify your device at www.Support.Xerox.com. |
| **Fonts** | PostScript fonts: 136<br>PCL fonts: 83 |
| **Xerox® Global Print Driver®** | A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management. |
| **Xerox® Pull Print Driver** | Makes it easy for IT managers to qualify, deploy and manage all print devices using a single driver in a Pull Print environment. Uses a single queue and single driver. The Xerox® Pull Print Driver extends convenience across a broad range of printing assets. IT administrators no longer need to manage and configure multiple drivers. Used in conjunction with Equitrac Office®, Ysoft® SafeQ®, Pharos® and others. |
| **MOBILE SOLUTIONS AND MOBILE DEVICE APPS** | |
| **Apple® AirPrint®** | Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network. |
| **Google Cloud Print™** | Google Cloud Print connects print devices to the web, enabling users to print the applications they use every day from smartphones, tablets, Chromebook™ notebook computers and any other web-connected device. |
| **Mopria® Certified** | ConnectKey Technology-enabled print devices are Mopria® certified. Mopria certification ensures you can print wirelessly from your Mopria supported (Android™) smartphone, tablet and other mobile devices instantly and easily. |

# Xerox® VersaLink® C500 Colour Printer

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| **Xerox® @printbyXerox App** | @printbyXerox App is a free service that allows secure printing from any email-enabled device (computer, phone, tablet, iOS, Android™, Google® Chromebook™ and more) to a Xerox® printer or MFP using a single email address with no IT intervention. No training is needed. End-users simply send attachments to the email address, and release them at the MFP panel. |
| **Xerox® Print Service Plug-in for Android™ (Free at Google Play™ Store)** | The Xerox® Print Service Plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers.<br>You can easily print photos, Web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store. |
| **Xerox® Print Management and Mobility Suite, Xerox® Print Management and Mobility Service** | Xerox® Print Management and Mobility Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version and with a cloud based-version of this solution. |
| <span style="color:red">**SOFTWARE SOLUTIONS**</span> | |
| **Xerox® ConnectKey Apps (Found at the Xerox® App Gallery)** | Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey Apps to the ConnectKey-enabled device. |

<span style="color:white;background-color:red">**SECURITY**</span>

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|---|---|
| **Security Features** | Access Controls<br>AES 256-bit Encryption<br>Audit Log<br>Certificate Path Validation<br>Certificate Revocation List (CRL)/Status Protocol (OCSP)<br>Detection of external program falsification (XCP Plug-in)<br>Cisco® Identity Services Engine (ISE) Integration<br>Domain Filtering<br>FIPS 140-2<br>Firmware Verification<br>Immediate Disk Overwrite*<br>IP Address Filtering<br>IPsec<br>Network Authentication<br>Port Filtering<br>Pre-installed Self-Signed Certificates<br>Role Based Permissions<br>Secure Print<br>Security Certificate Management<br>Smart Card Enablement (CAC/PIV/.NET)<br>SNMPv3<br>Status Protocol (OCSP)<br>TLS/SSL<br>Trusted Platform Module (TPM)<br><br>*Requires HDD/Productivity Kit |

<span style="color:white;background-color:red">**ACCOUNTING**</span>

<span style="color:red">**XEROX® STANDARD ACCOUNTING / NETWORK ACCOUNTING (STANDARD)**</span>

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|---|---|
| **Tracking** | Print usage |
| **Accounting** | Xerox® Standard Accounting Tool<br>Up to 1,000 User Accounts without HDD<br>Up to 9,999 User Accounts with HDD<br>Up to 500 General accounts<br><br>Network Accounting (Job Based Accounting)<br>Up to 1,000 User IDs; Up to 1,000 Account IDs without HDD<br>Up to 60,000 User IDs; Up to 60,000 Account IDs with HDD<br>Up to 14,000 accounting records (transactions) |
| **Features** | Administrator can manage the feature via the Embedded Web Server. |

| ACCOUNTING OPTIONS – NETWORK ACCOUNTING (ALLOWS CENTRAL SERVER TO MANAGE ALL ACCOUNTING) | |
|---|---|
| | • Enhanced network accounting with up to the minute data on how the system is being used<br>• Comprehensive management and enterprise scale tracking and reporting of device usage<br>• Numerous solutions are available through Xerox Alliance Partners. For details visit www.xerox.com<br>• Security enhancements include simultaneous support for HTTP/HTTPS protocols<br>• Device requests account authentication from third party server enabling larger databases of users and accounts<br>• Accept Authentication Login at control panel and pass to third party Networking Account |

## PAPER HANDLING

### BYPASS TRAY

| Capacity[5] | 150 sheets | | |
|---|---|---|---|
| Sizes | Custom sizes: 76 x 127 mm to 216 x 356 mm | | |
| Weights<br>One-sided:<br>Two-sided: | 60 to 220 gsm<br>60 to 176 gsm | | |
| Types | Bond<br>Plain Paper<br>Cardstock<br>Custom | Envelopes<br>Hole Punched<br>Labels<br>Letterhead | Lightweight Cardstock<br>Pre-Printed<br>Recycled |

### TRAY 1

| Capacity[5] | 550 sheets | | |
|---|---|---|---|
| Sizes | Custom sizes: 76 x 190 mm to 216 x 356 mm | | |
| Weights<br>One-sided:<br>Two-sided: | 60 to 220 gsm<br>60 to 176 gsm | | |
| Types | Bond<br>Plain Paper<br>Cardstock<br>Custom | Hole Punched<br>Labels<br>Letterhead<br>Lightweight Cardstock | Heavyweight Cardstock<br>Pre-Printed<br>Recycled<br>Envelope |

### UP TO FOUR ADDITIONAL TRAYS (OPTIONAL)

| Capacity[5] | 550 sheets | | |
|---|---|---|---|
| Sizes | Custom sizes: 76 x 190 mm to 216 x 356 mm | | |
| Weights<br>One-sided:<br>Two-sided: | 60 to 220 gsm<br>60 to 176 gsm | | |
| Types | Bond<br>Plain Paper<br>Cardstock<br>Custom | Hole Punched<br>Labels<br>Letterhead<br>Lightweight Cardstock | Heavyweight Cardstock<br>Pre-Printed<br>Recycled |

### HIGH CAPACITY FEEDER (OPTIONAL)

| Capacity[5] | 2,000 sheets | | |
|---|---|---|---|
| Sizes | A4 | | |
| Weights<br>One-sided:<br>Two-sided: | 60 to 176 gsm<br>60 to 176 gsm | | |
| Types | Bond<br>Plain Paper<br>Hole Punched | Letterhead<br>Lightweight Cardstock | Pre-Printed<br>Recycled |

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| TOTAL CAPACITY | | |
|---|---|---|
| **Standard Device Capacity[5]** | 700 sheets | |
| **Total Device Capacity[5]** | 3,250 sheets | |
| **PAPER OUTPUT** | | |
| **Output Capacity[5]** | 500 sheets | |
| **Automatic Two-sided Printing** | N/A | Standard |
| **DEVICE MANAGEMENT** | | |
| **Network Protocols** | TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD<br>LDAP<br>Bonjour® / AirPrint™<br>Most protocols not in use can be disabled | |
| **Administrative Protocols** | DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNTP, MDNS | |
| **REMOTE CONTROL PANEL** | | |
| | • Enables faster, more convenient technical support and user training<br>• IT administrators and other authorized users can control the device remotely from a web page on any device<br>• Remote user experience is identical to performing tasks directly at the device | |
| **XEROX® CENTREWARE® WEB SOFTWARE** | | |
| | • A web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system<br>• Works with any SNMP-managed printer from any manufacturer<br>• Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management | |
| **XEROX® EMBEDDED WEB SERVER – INTEGRATED DEVICE WEB PAGE** | | |
| **Device Status** | • Tray status/contents<br>• Consumables status<br>• Billing/Usage<br>• Quick Links<br>• Online Support | |
| **Print Queue Viewing** | Job print queue management—view and delete | |
| **Job Submission** | Print-ready files (PS, PCL, PDF, XPS, JPEG) | |
| **Device Administration** | Allows simple, remote installation setting of configuration options and management of the device | |
| **Browsers** | Microsoft® Internet Explorer®<br>Microsoft Edge™<br>Mozilla™ Firefox®<br>Apple® Safari®<br>Google Chrome™ | |
| **REMOTE SERVICES** | | |
| **Xerox® Automated Meter Readings (AMR)** | Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time. | |
| **Xerox® Automatic Supplies Replenishment (ASR)** | Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory. | |
| **MaintenanceAssistant** | Offers a fast (and free) way to resolve potential issues and receive assistance and automate the troubleshooting/repair process. Diagnostic data is sent to Xerox, allowing for problems to be solved faster with increased uptime. | |

| WHAT'S IN THE BOX | |
|---|---|
| | VersaLink C500 Colour Printer<br>Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow: 2,400 print capacity[6],<br>Black: 5,000 print capacity[6]<br>Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers,<br>and Warranty Statement)<br>Installation Guide<br>Quick Use Guides<br>Power cord |

| SUPPLIES AND ACCESSORIES | QUANTITY | PART NUMBER |
|---|---|---|
| **SUPPLIES** | | |
| **Standard Capacity Print Cartridges** | Black: 5,000 standard pages[6]<br>Cyan: 2,400 standard pages[6]<br>Magenta: 2,400 standard pages[6]<br>Yellow: 2,400 standard pages[6] | 106R03862<br>106R03859<br>106R03860<br>106R03861 |
| **High Capacity Print Cartridges** | Black 12,100 standard pages[6]<br>Cyan: 5,200 standard pages[6]<br>Magenta: 5,200 standard pages[6]<br>Yellow: 5,200 standard pages[6] | 106R03876<br>106R03870<br>106R03871<br>106R03872 |
| **Extra High Capacity Print Cartridges** | Cyan: 9,000 standard pages[6]<br>Magenta: 9,000 standard pages[6]<br>Yellow: 9,000 standard pages[6] | 106R03873<br>106R03874<br>106R03875 |
| **ROUTINE MAINTENANCE ITEMS** | | |
| **Drum Cartridges** | Cyan: 40,000 pages[7]<br>Magenta: 40,000 pages[7]<br>Yellow: 40,000 pages[7]<br>Black: 40,000 pages[7] | 108R01481<br>108R01482<br>108R01483<br>108R01484 |
| **Waste Cartridge** | 30,000 pages[7] | 108R01416 |
| **ACCESSORIES** | | |
| **550-sheet Feeder** | | 097S04949 |
| **2,000-sheet High Capacity Feeder (includes Caster Base)** | | 097S04948 |
| **Stand (includes Caster Base)** | | 097S04994 |
| **Caster Base** | | 097S04954 |
| **Productivity Kit with 320 GB HDD** | | 497K18360 |
| **Wireless Network Adapter (Wi-Fi Kit)** | | 497K16750 |

[1] Declared print speed in accordance with ISO/IEC 24734.
[2] Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.
[3] Recommended average throughput is not a minimum, but is intended to cover a range of volumes for different environments.
[4] Paper capacities are based on 20 lb. / 75 gsm stock; capacities will vary with different weight stocks.
[5] Power states defined per ENERGY STAR® Program requirements for Imaging Equipment.
[6] Average standard pages. Declared Yield in accordance with ISO/IEC19798. Yield will vary based on image, area coverage and print mode.
[7] Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: **https://www.office.xerox.com/latest/SUPGL-01.pdf**.

For more information, visit us at **www.xerox.com/office**

Configurations vary by geography.

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