

Free service extension plus automatic supply monitoring and ordering. Who wouldn't want that?

HERE'S WHAT CUSTOMERS AND XEROX ECONCIERGE® PROVIDERS HAVE TO SAY:

Free Extended Service*

"We have four Xerox Phaser [printers] taken care of by [Xerox] eConcierge®. Monitoring the printers is a breeze, and the extended service benefit is an excellent value-added proposition."

—Phil Collett, Citrus Motors

"I placed two orders for toner cartridges as soon as we needed them; within 30 days I received a letter indicating that we were now covered under a service contract through this program. Hopefully, we will not need any additional service assistance on this printer, but it is great to know that as long as we purchase our supplies through the [Xerox] eConcierge® program, we have the added protection of a service contract for no additional fees!"

—Mary Kate Reese, PhD, LPC, Atlanta North Center for Change

Supports Multiple Brands

"I really like the monitoring of the toner on my non-Xerox printers as well as my Xerox printers. This is an excellent solution for companies that own their equipment and need a way to manage printing inexpensively."

—Jenny Sheppard, Engineer, N.C. DENR

Easy to Use

"I am very happy with how easy [Xerox] eConcierge® is."

—Tammy Wollum, Unique Project Management

"I love the program, and I like that it reminds me that it's there so I don't forget to look."

—Jenny Sheppard, Engineer, N.C. DENR

Super Convenient

"We can't afford to have a large amount of inventory sitting around, but yet we need it, when we need it, so two thumbs up on convenience!"

—Tammy Wollum, Unique Project Management

"The program is FAST! I ordered one day and received my toner the next afternoon, previously it was at least a week turnaround, and sometimes that's too long if you only have one color printer and no color toner."

—Jenny Sheppard, Engineer, N.C. DENR

"The [Xerox] eConcierge® program has been a real time saver. I no longer have to keep checking the supplies because I receive an email when toner is low or a fuser needs to be changed. I highly recommend this program."

—Donna Krieger, GO!C2

"I.T. Works is relatively new to the Xerox eConcierge® program, but we have already found that Xerox has been able to identify and resolve an issue that has plagued our customers for many years in how they manage their printer consumables on a daily basis."

—Greg Starr, Xerox eConcierge® provider, I.T. Works

Xerox eConcierge® Is Free

"The price is right, the service is fast and the associates are courteous and helpful. This winning combination keeps us coming back!"

—Joan Irving, Webmaster, Howard County Public School System

The Bottom Line on Xerox eConcierge®

"All in all, [Xerox] eConcierge® is a great service and I appreciate what you've done so far!"

—Joan Irving, Webmaster, Howard County Public School System

"All of the customers we have signed up for [Xerox] eConcierge® find this program very beneficial to their business."

—Angela Wilson, Xerox eConcierge® provider, Neo Technologies

Contact your Xerox eConcierge® provider for more information or visit xerox.com/eConcierge to get started.

*Eligibility for free service begins after 30 days in the program and your second supplies order for each eligible Xerox® product. You must continue to use Xerox eConcierge® to maintain free service.

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