

Xerox eConcierge® Eligible Products List

UPDATED JANUARY 2023

Free extended service plus automatic monitoring and ordering of supplies. Who wouldn't want that?

FREE EXTENDED SERVICE COVERAGE

The Xerox® printers listed below are eligible for the eConcierge® Program.

Your Xerox® printer is eligible to earn free service if it is enrolled within the initial one-year warranty period (or, if a Xerox Service Extension was purchased, within the period of the extension). Once enrolled, activate your free service benefit simply by ordering two eligible supply items for each qualifying Xerox® printer.

To maintain free service coverage for each eligible Xerox® product simply continue to place supplies orders through the Xerox eConcierge® service. Eligibility will continue until your Xerox® printer is 5 years old or until service support for your printer model is discontinued. Xerox reserves the right to discontinue the service coverage for a specific model at any time.

ELIGIBLE XEROX® PRINTERS

| PRINTERS AND MULTIFUNCTION PRINTERS | SERVICE REWARD | PRINTERS AND MULTIFUNCTION PRINTERS | SERVICE REWARD | PRINTERS AND MULTIFUNCTION PRINTERS | SERVICE REWARD |
|-------------------------------------|------------------|-------------------------------------|------------------|-------------------------------------|------------------|
| Xerox® B205 | Yes | Xerox® Phaser® 4622 | Yes ¹ | Xerox® VersaLink® B610 | Yes ¹ |
| Xerox® B210 | Yes | Xerox® Phaser® 5500 | No | Xerox® VersaLink® B615 | Yes ¹ |
| Xerox® B215 | Yes | Xerox® Phaser® 5550 | Yes | Xerox® VersaLink® B7025 | No ² |
| Xerox® B225 | Yes | Xerox® Phaser® 6010 | No | Xerox® VersaLink® B7030 | No ² |
| Xerox® B230 | Yes | Xerox® Phaser® 6022 | Yes | Xerox® VersaLink® B7035 | No ² |
| Xerox® B235 | Yes | Xerox® Phaser® 6128MFP | No | Xerox® VersaLink® B7125 | No ² |
| Xerox® B305 | Yes | Xerox® Phaser® 6140 | No | Xerox® VersaLink® B7130 | No ² |
| Xerox® B310 | Yes | Xerox® Phaser® 6180 | No | Xerox® VersaLink® B7135 | No ² |
| Xerox® B315 | Yes | Xerox® Phaser® 6180MFP | No | Xerox® VersaLink® C400 | Yes ¹ |
| Xerox® C230 | Yes ¹ | Xerox® Phaser® 6280 | No | Xerox® VersaLink® C405 | Yes ¹ |
| Xerox® C235 | Yes ¹ | Xerox® Phaser® 6360 | No | Xerox® VersaLink® C500 | Yes ¹ |
| Xerox® C310 | Yes ¹ | Xerox® Phaser® 6500 | No | Xerox® VersaLink® C505 | Yes ¹ |
| Xerox® C315 | Yes ¹ | Xerox® Phaser® 6510 | Yes ¹ | Xerox® VersaLink® C600 | Yes ¹ |
| Xerox® ColorQube® 8570 | No | Xerox® Phaser® 6600 | Yes ¹ | Xerox® VersaLink® C605 | Yes ¹ |
| Xerox® ColorQube® 8580 | No | Xerox® Phaser® 6700 | No | Xerox® VersaLink® C7000 | Yes ¹ |
| Xerox® ColorQube® 8700 | No | Xerox® Phaser® 7100 | No | Xerox® VersaLink® C7020 | No ² |
| Xerox® ColorQube® 8870 | No | Xerox® Phaser® 7400 | No | Xerox® VersaLink® C7025 | No ² |
| Xerox® ColorQube® 8880 | No | Xerox® Phaser® 7500 | Yes ¹ | Xerox® VersaLink® C7030 | No ² |
| Xerox® ColorQube® 8900 | No | Xerox® Phaser® 7760 | No | Xerox® VersaLink® C7120 | No ² |
| Xerox® Phaser® 3250 | No | Xerox® Phaser® 7800 | Yes ¹ | Xerox® VersaLink® C7125 | No ² |
| Xerox® Phaser® 3260 | Yes | Xerox® Phaser® 8500 | No | Xerox® VersaLink® C7130 | No ² |
| Xerox® Phaser® 3300MFP | No | Xerox® Phaser® 8550 | No | Xerox® VersaLink® C8000 | Yes ¹ |
| Xerox® Phaser® 3320 | Yes | Xerox® Phaser® 8560 | No | Xerox® VersaLink® C8000W | Yes ¹ |
| Xerox® Phaser® 3330 | Yes | Xerox® Phaser® 8560MFP | No | Xerox® VersaLink® C9000 | Yes ¹ |
| Xerox® Phaser® 3600 | No | Xerox® Phaser® 8860 | No | Xerox® WorkCentre® 3210 | No |
| Xerox® Phaser® 3610 | Yes ¹ | Xerox® Phaser® 8860MFP | No | Xerox® WorkCentre® 3215 | Yes |
| Xerox® Phaser® 3635MFP | Yes | Xerox® VersaLink® B400 | Yes ¹ | Xerox® WorkCentre® 3220 | No |
| Xerox® Phaser® 4510 | No | Xerox® VersaLink® B405 | Yes ¹ | Xerox® WorkCentre® 3225 | Yes |
| Xerox® Phaser® 4600 | Yes ¹ | Xerox® VersaLink® B600 | Yes ¹ | Xerox® WorkCentre® 3315 | Yes |
| Xerox® Phaser® 4620 | Yes ¹ | Xerox® VersaLink® B605 | Yes ¹ | Xerox® WorkCentre® 3325 | Yes |

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| PRINTERS AND MULTIFUNCTION PRINTERS | SERVICE REWARD |
|-------------------------------------|------------------|
| Xerox® WorkCentre® 3335 | Yes |
| Xerox® WorkCentre® 3345 | Yes |
| Xerox® WorkCentre® 3550 | No |
| Xerox® WorkCentre® 3615 | Yes ¹ |
| Xerox® WorkCentre® 3655 | Yes ¹ |
| Xerox® WorkCentre® 4150 | No |
| Xerox® WorkCentre® 4250 | No |
| Xerox® WorkCentre® 4260 | No |
| Xerox® WorkCentre® 4265 | No |
| Xerox® WorkCentre® 6015 | No |
| Xerox® WorkCentre® 6027 | Yes |
| Xerox® WorkCentre® 6400 | No |
| Xerox® WorkCentre® 6505 | No |
| Xerox® WorkCentre® 6515 | Yes ¹ |
| Xerox® WorkCentre® 6605 | Yes ¹ |
| Xerox® WorkCentre® 6655 | Yes ¹ |
| Xerox® WorkCentre® M20i | No |

For more information, visit www.xerox.com/eConcierge.

Note: MFP = Multifunction printer

When Xerox eConcierge® devices reach end of support or service, they are no longer eligible to receive the free service reward.

¹ Some non-toner supplies for this product are not monitored. For a complete list of supplies, refer to the Device Details in the Supplies Assistant desktop application. Check the device's front panel for the status of supplies not monitored by the Supplies Assistant. Purchase of non-monitored supplies through the Xerox eConcierge® service does not affect the status of service rewards on eligible Xerox® products.

² Product is only eligible for Xerox eConcierge® through Shop Xerox.

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