

Xerox eConcierge® Eligible Products List

UPDATED MAY 2022

Free extended service plus automatic monitoring and ordering of supplies. Who wouldn't want that?

FREE EXTENDED SERVICE COVERAGE

The Xerox® printers listed below are eligible for the eConcierge® Program.

Your Xerox® printer is eligible to earn free service if it is enrolled within the initial one-year warranty period (or, if a Xerox Service Extension was purchased, within the period of the extension). Once enrolled, activate your free service benefit simply by ordering two eligible supply items for each qualifying Xerox® printers.

To maintain free service coverage for each eligible Xerox® product simply continue to place supplies orders through the Xerox eConcierge® service. Eligibility will continue until your Xerox® printer is 5 years old or until service support for your printer model is discontinued. Xerox reserves the right to discontinue the service coverage for a specific model at any time.

ELIGIBLE XEROX® PRINTERS

PRINTERS AND MULTIFUNCTION PRINTERS	SERVICE REWARD	PRINTERS AND MULTIFUNCTION PRINTERS	SERVICE REWARD	PRINTERS AND MULTIFUNCTION PRINTERS	SERVICE REWARD
Xerox® B205	Yes	Xerox® Phaser® 5550	Yes ¹	Xerox® VersaLink® B615	Yes ¹
Xerox® B210	Yes	Xerox® Phaser® 6010	No	Xerox® VersaLink® B7025	No ²
Xerox® B215	Yes	Xerox® Phaser® 6022	Yes	Xerox® VersaLink® B7030	No ²
Xerox® B225	Yes	Xerox® Phaser® 6128MFP	No	Xerox® VersaLink® B7035	No ²
Xerox® B230	Yes	Xerox® Phaser® 6140	No	Xerox® VersaLink® B7125	No ²
Xerox® B235	Yes	Xerox® Phaser® 6180	No	Xerox® VersaLink® B7130	No ²
Xerox® B305	Yes	Xerox® Phaser® 6180MFP	No	Xerox® VersaLink® B7135	No ²
Xerox® B310	Yes	Xerox® Phaser® 6280	No	Xerox® VersaLink® C400	Yes ¹
Xerox® B315	Yes	Xerox® Phaser® 6360	No	Xerox® VersaLink® C405	Yes ¹
Xerox® C230	Yes ¹	Xerox® Phaser® 6500	Yes ¹	Xerox® VersaLink® C500	Yes ¹
Xerox® C235	Yes ¹	Xerox® Phaser® 6510	Yes ¹	Xerox® VersaLink® C505	Yes ¹
Xerox® C310	Yes ¹	Xerox® Phaser® 6600	Yes ¹	Xerox® VersaLink® C600	Yes ¹
Xerox® C315	Yes ¹	Xerox® Phaser® 6700	Yes ¹	Xerox® VersaLink® C605	Yes ¹
Xerox® ColorQube® 8570	No	Xerox® Phaser® 7100	Yes ¹	Xerox® VersaLink® C7000	Yes ¹
Xerox® ColorQube® 8580	No	Xerox® Phaser® 7400	No	Xerox® VersaLink® C7020	No ²
Xerox® ColorQube® 8700	No	Xerox® Phaser® 7500	Yes ¹	Xerox® VersaLink® C7025	No ²
Xerox® Phaser® 3250	No	Xerox® Phaser® 7760	No	Xerox® VersaLink® C7030	No ²
Xerox® Phaser® 3260	Yes	Xerox® Phaser® 7800	Yes ¹	Xerox® VersaLink® C7120	No ²
Xerox® Phaser® 3300MFP	No	Xerox® Phaser® 8500	No	Xerox® VersaLink® C7125	No ²
Xerox® Phaser® 3320	Yes	Xerox® Phaser® 8550	No	Xerox® VersaLink® C7130	No ²
Xerox® Phaser® 3330	Yes	Xerox® Phaser® 8560	No	Xerox® VersaLink® C8000	Yes ¹
Xerox® Phaser® 3600	No	Xerox® Phaser® 8560MFP	No	Xerox® VersaLink® C8000W	Yes ¹
Xerox® Phaser® 3610	Yes ¹	Xerox® Phaser® 8860	No	Xerox® VersaLink® C9000	Yes ¹
Xerox® Phaser® 3635MFP	Yes	Xerox® Phaser® 8860MFP	No	Xerox® WorkCentre® 3210	No
Xerox® Phaser® 4510	Yes	Xerox® VersaLink® B400	Yes ¹	Xerox® WorkCentre® 3215	Yes
Xerox® Phaser® 4600	Yes ¹	Xerox® VersaLink® B405	Yes ¹	Xerox® WorkCentre® 3220	No
Xerox® Phaser® 4620	Yes ¹	Xerox® VersaLink® B600	Yes ¹	Xerox® WorkCentre® 3225	Yes
Xerox® Phaser® 4622	Yes ¹	Xerox® VersaLink® B605	Yes ¹	Xerox® WorkCentre® 3315	Yes
Xerox® Phaser® 5500	No	Xerox® VersaLink® B610	Yes ¹	Xerox® WorkCentre® 3325	Yes

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PRINTERS AND MULTIFUNCTION PRINTERS	SERVICE REWARD
Xerox® WorkCentre® 3335	Yes
Xerox® WorkCentre® 3345	Yes
Xerox® WorkCentre® 3550	Yes
Xerox® WorkCentre® 3615	Yes ¹
Xerox® WorkCentre® 3655	Yes ¹
Xerox® WorkCentre® 4150	No
Xerox® WorkCentre® 4250	No
Xerox® WorkCentre® 4260	No
Xerox® WorkCentre® 4265	Yes ¹
Xerox® WorkCentre® 6015	No
Xerox® WorkCentre® 6027	Yes
Xerox® WorkCentre® 6400	No
Xerox® WorkCentre® 6505	Yes ¹
Xerox® WorkCentre® 6515	Yes ¹
Xerox® WorkCentre® 6605	Yes ¹
Xerox® WorkCentre® 6655	Yes ¹
Xerox® WorkCentre® M20i	No

For more information, visit www.xerox.com/eConcierge.

Note: MFP = Multifunction printer

When Xerox eConcierge® devices reach end of support or service, they are no longer eligible to receive the free service reward.

¹Some non-toner supplies for this product are not monitored. For a complete list of supplies, refer to the Device Details in the Supplies Assistant desktop application. Check the device's front panel for the status of supplies not monitored by the Supplies Assistant. Purchase of non-monitored supplies through the Xerox eConcierge® service does not affect the status of service rewards on eligible Xerox® products.

²Product is not eligible for Xerox eConcierge® through Shop Xerox.

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