

Xerox eConcierge®

We'll take care of it.

CUSTOMER BROCHURE

The Xerox eConcierge® program provides free service for your printers — a \$1,675* benefit per printer. There's no contract. Simply sign up and let us take it from there.



HOW IT WORKS

1. Enroll in Xerox eConcierge® anytime within the standard one-year new printer warranty period. Once enrolled, you'll be prompted to download the Supplies Assistant.
2. The Supplies Assistant will monitor the supply levels of all the printers on your network and send you an automatic alert when they run low.

Device	Model	Alerts	Location
Rails Office 132.21.108.143 VARDEM002	Xerox Phaser 6500	• Cyan Toner Cartridge 1 low (10% full) • Magenta Toner Cartridge Nearly Lo...	2810 W Garfield St Location One Seattle, WA 98199
Jack Office 132.27.18.127 VARDEM007	Xerox ColorCube 7700	• Cyan Ink Stick Healthy (low (20% full)) • Magenta Ink Stick Low (50% full) • Yellow Ink Stick Low (50% full)	2810 W Garfield St Location One Seattle, WA 98199
Inventory 132.25.18.107 VARDEM004	Xerox Phaser 3250	• Black Toner Cartridge Low (5% full)	2810 W Garfield St Location One Seattle, WA 98199
Joan's Office 132.121.137 VARDEM007	Xerox VersaLink C600	OK	2810 W Garfield St Location One Seattle, WA 98199
Purchasing 132.25.11.105 VARDEM005	Xerox WorkCentre 6015	OK	2810 W Garfield St Location One Seattle, WA 98199
Reception 13.35.122.15 VARDEM008	Xerox VersaLink C405	OK	2810 W Garfield St Location One Seattle, WA 98199

3. In 60 seconds and a few clicks, your toner order is placed and on its way.
4. Activate your extended service benefit simply by using Xerox eConcierge® for a minimum of 30 days and by ordering two eligible supply items for each qualifying Xerox® printer.
5. Maintain your service benefit by continuing to order supplies as needed through the Xerox eConcierge® Supplies Assistant. It's that easy.

Contact your Xerox eConcierge® provider for more information or visit xerox.com/eConcierge to get started.

* Average cost of extended service coverage for four years when purchased separately. Prices vary by model.

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