

Xerox eConcierge®

We'll take care of it.

CUSTOMER BROCHURE

The Xerox eConcierge® program provides free service for your printers — a \$1,675* benefit per printer. There's no contract. Simply sign up and let us take it from there.



HOW IT WORKS

1. Enroll in Xerox eConcierge® anytime within the standard one-year new printer warranty period (or, if a Xerox Service Extension was purchased, within the period of the extension). Once enrolled, you'll be prompted to download the Supplies Assistant.
2. The Supplies Assistant will monitor the supply levels of all the printers on your network and send you an automatic alert when they run low.

Device	Model	Alerts	Location
Billie Office 132 21 109 143 VARDEM002	Xerox Phaser 6500	• Cyan Toner Cartridge Low (10% full) • Magenta Toner Cartridge Near L.C.	2816 W Garfield St Location One Seattle, WA 98199
Johns Office 132 21 109 127 VARDEM001	Xerox ColorQueue 8700	• Cyan Ink Stick Resply Low (20% full) • Magenta Ink Stick Low (20% full) • Yellow Ink Stick Low (20% full)	2816 W Garfield St Location One Seattle, WA 98199
Receiving 132 21 107 107 VARDEM004	Xerox Phaser 3250	• Black Toner Cartridge Low (1% full)	2816 W Garfield St Location One Seattle, WA 98199
Joanna Office 132 21 121 137 VARDEM007	Xerox VersaLink C300	OK	2816 W Garfield St Location One Seattle, WA 98199
Purchasing 132 21 11 105 VARDEM005	Xerox WorkCentre 6015	OK	2816 W Garfield St Location One Seattle, WA 98199
Reception 132 21 122 16 VARDEM006	Xerox VersaLink C405	OK	2816 W Garfield St Location One Seattle, WA 98199

3. In 60 seconds and a few clicks, your toner order is placed and on its way.
4. Activate your extended service benefit simply by using Xerox eConcierge® to order two eligible supply items for each qualifying Xerox® printer.
5. Maintain your service benefit by continuing to order supplies as needed through the Xerox eConcierge® Supplies Assistant or the Customer Portal. It's that easy.

Contact your Xerox eConcierge® provider for more information or visit xerox.com/eConcierge to get started.

* Average cost of extended service coverage for four years when purchased separately. Prices vary by model.

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