

Driver Support for Terminal Services and Citrix Environments

Customer Tip



dc06cc0411

June 2, 2011

This document applies to the Xerox products listed within the tables of the document.

Purpose

This document briefly describes Terminal Services and Citrix Presentation Server, and identifies Xerox products that support these environments.

This document draws a distinction between a product specific print driver, which is the traditional print driver for a specific device, and the Xerox Global Print Driver™ (X-GPD). The X-GPD allows for the incorporation of Xerox devices into Citrix environments using a single print driver. For more information on the Xerox Global Print Driver please visit <http://www.office.xerox.com/software-solutions/global-printer-driver/enus.html>.

Background

Microsoft's Terminal Services is a component of Windows 2000, Windows 2003, and Windows 2008 that allows access using a network connection to applications or data stored on a remote computer.

Citrix®, the company that developed the underlying technology behind Windows Terminal Services, has its own version of Terminal Services called Citrix XenApp™, formerly known as Citrix Presentation Server™. It allows people to connect to applications available from central servers.

Citrix Ready Certification

Citrix Systems, Inc. has a partner program which allows print manufacturers to verify their products against criteria set by Citrix. All Citrix Ready certified drivers listed below have been certified against Presentation Server 4.0. The Citrix Ready designation is awarded when the manufacturer and device have successfully met this verification criterion. The Xerox products that have achieved the Citrix Ready designation can be found on the Citrix Systems Inc.'s site at <http://www.citrix.com/ready/list/products>.

Supported Drivers

The Xerox product specific print drivers that support Citrix and Terminal Services, but are not Citrix Ready certified, are identified in table 2. Identified in table 1 are the products that have achieved Citrix Ready certification using both the X-GPD and product specific print drivers version 5.xx or higher.

Xerox Products Awarded Citrix Ready Certification via the X-GPD and product specific driver version 5.xx or higher

ColorQube 8570/8870	Phaser 8560
ColorQube 9201/9202/9203	Phaser 8560MFP
Phaser 3100MFP	Phaser 8860MFP
Phaser 3200	Phaser 8860
Phaser 3250	CopyCentre/WorkCentre/WorkCentre Pro 232/238/245/255/265/275
Phaser 3300MFP	WorkCentre 3210/3220
Phaser 3435	WorkCentre 4150
Phaser 3600	WorkCentre 4250
Phaser 3635MFP	WorkCentre 4260
Phaser 4510	WorkCentre 5030/5050
Phaser 5500	WorkCentre 5222/5225/5230
Phaser 5550	WorkCentre 5632/5638/5645/5655
Phaser 6121MFP	WorkCentre 5665/5675/5687
Phaser 6128	WorkCentre 5735/5740/5745/5755/5765/ /5775/5790
Phaser 6140	WorkCentre 6400
Phaser 6280	WorkCentre 7232/7242
Phaser 6360	WorkCentre 7328/7335/7345/7346
Phaser 7400	WorkCentre 7425/7428/7435
Phaser 7500	WorkCentre 7525/7530/7535/7545/7556
Phaser 7760	WorkCentre 7655/7665/7675

(Table 1)

WHQL Product Specific (Traditional) Driver Support of Terminal Services and Citrix using Product Specific Drivers below version 5.xx

Xerox Device	Terminal Server/Services Support	Citrix Support
WorkCentre M15/M15i	No	No
WorkCentre M20/M20i	Yes	Yes
WorkCentre M24	Yes	Yes
WorkCentre Pro 32/40 Color	Yes	Yes
WorkCentre M/Pro 35/45/55	Yes	Yes
WorkCentre Pro 65/75/90	Yes	Yes
WorkCentre M118/M118i	Yes	Yes
WorkCentre Pro 123/128/133	Yes	Yes

Xerox Device	Terminal Server/Services Support	Citrix Support
WorkCentre M/Pro 165/175	Yes	Yes
WorkCentre / Pro 232/238/245/255/265/275	Yes	Yes
WorkCentre 4118	Yes	Yes
WorkCentre 4150	Yes	Yes
WorkCentre 4260	Yes	Yes
WorkCentre Pro C2128/C2636/C3545	Yes	Yes
WorkCentre 56xx Series	Yes	Yes
WorkCentre 6505		
WorkCentre 7132	Yes	Yes
WorkCentre 7228/7235/7245	Yes	Yes
WorkCentre 73xx Series	Yes	Yes
WorkCentre 7655/7665/7675	Yes	Yes
Phaser products (3450, 3500, 4400, 4500, 4510, 5400, 5500, 5550, 6110, 6110MFP, 6120, 6128, 6130, 6140, 6180, 6180MFP, 6250, 6280, 6300, 6500, 7300, 7400, 7750, 7760, 8400, 8500, 8550, 8560, 8560MFP, 8860, 8860MFP, C2424) * New Phaser product will be tested.	Yes	Yes

(Table 2)

Additional Information

You can reach Xerox Customer Support at <http://www.xerox.com> or by calling Xerox Support in your country.

Xerox Customer Support welcomes feedback on all documentation - send feedback via e-mail to: USA.DSSC.Doc.Feedback@mc.usa.xerox.com.

Other Tips about Xerox multifunction devices are available at the following URL: <http://www.office.xerox.com/support/dctips/dctips.html>.

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