Customer Tips

… for the user

Supported Configurations of Non-English Operating Systems and ScanSoft Products

Purpose

This document explains the relationship of ScanSoft products (TextBridge and PaperPort) and non-English operating systems as they relate to Xerox multifunction devices.

ScanSoft Products

Scan Soft Products (TextBridge and PaperPort) that are compatible with the Document Centre family are translated into English, French, Italian, German, Spanish, Brazilian, and Portuguese. The translated products are designed to work on operating systems of the same language. For example, French TextBridge is designed to work on the French version of NT 4.0 operating systems.

Customers have encountered problems when running TextBridge on Swedish NT 4.0 operating systems, sometimes to the point that the application will not install. While results might vary, operating TextBridge on different language operating systems is not a configuration supported by Scan Soft or Xerox.

In response to customers using operating systems other than EFIGS+BP, ScanSoft has made enhancements in the software to integrate with the localized version of MS Office applications. Due to the different releases of operating systems and MS Office versions, we cannot guarantee that the integration always works with new releases.

ScanSoft has supplied patches to fix many of the problems in response to customers working with these locales. Consult your local ScanSoft representative or contact ScanSoft at www.scansoft.com for further information.

This document applies to these Xerox products:

x	WC Pro 32/40 Color
x	WC Pro 65/75/90
x	WC Pro 35/45/55
	WC M35/M45/M55
x	DC 555/545/535
x	DC 490/480/470/460
x	DC 440/432/425/420
x	DC 332/340
x	DC 265/255/240
x	DC 220/230
	DCCS 50

Additional Information

Xerox Customer Service welcomes feedback on all documentation - send feedback via e-mail to: USA.DSSC.Doc.Feedback@mc.usa.xerox.com.

You can reach Xerox Customer Support at 1-800-821-2797 (USA),
TTY 1-800-855-2880 or at http://www.xerox.com.

Other Tips about Xerox multifunction devices are available at the following URL:
http://www.xerox.com/DocumentCentreFamily/Tips.

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