

Xerox® Easy Translator Service

Recruitment Company

Case study



First-of-its-Kind Instant Translation from MFPs Changes the Game

Key Business Driver

Speeding up the translation process enabling English staff to quickly review all incoming German documentation

The Issue

The customer has a centralized back office based in Berkshire, UK, but there is also an office in Munich, Germany that frequently sends multi-page document contracts in German to the central office. The UK employees need to review these docs. But first the documents need to be translated into English.

Previously, the company had been using Google translate services. But it was inconvenient due to longer turnaround time, inability to support non-editable files (scans, PDFs, images) and inability to keep the formatting of the original documents. Moreover, it was not secured, which could be harmful to the company.

Xerox® Easy Translator Service

The Solution

The company upgraded its Xerox® ConnectKey® Technology and Xerox® WorkCentre® 7830i Color Multifunction Printer with the help of their Xerox Reseller and gained access to the new, unique ConnectKey® App for instant translations – Xerox® Easy Translator Service.

After the installation and a short intro session, the employees understood that Xerox® Easy Translator Service is simple in use and does not require any long-term training. Moreover, the Service supports any non-editable document formats and keeps the formatting of the

originally submitted files. It also keeps the information secure and confidential.

So the employees got started using Xerox® Easy Translator virtually at once, and since then refer to it regularly.

The Results

Xerox® Easy Translator Service significantly saves time for the recruitment staff of the company, allowing them to obtain the translation of job application documents, etc. within minutes. When the employees need human editing, they simply go to the Service web portal and order human translations within seconds.

Xerox® Easy Translator Service saves time for our employees by allowing them to translate any document in just minutes simply by walking up to the printer. I expect that our reliance on outside translation services will be greatly reduced thanks to the convenience of this feature.

The Company IT Director

About Xerox® Easy Translator Service

- Translate directly on Xerox® multifunction printers: now you can scan a document and translate directly into more than 38 languages. The translated document keeps the original document format, and you can download the document as a hardcopy or digital file. The digital file can then be edited by human specialists.
- To ensure safety, we adhere to the leading standards for security so you can submit your highly sensitive data without fear
- The service accepts files in numerous formats, including docs, scans, and images, and has no hidden fees
- Translate faster and cut turnaround times by 50% through the effective reuse of content
- Human field-relevant translators guarantee the highest level of terminological and stylistic accuracy
- Access the service 7 days a week, 24 hours a day

To learn more about Xerox® Easy Translator Service opportunities for your enterprise, reach out to your local Xerox Reseller or contact us directly at contact@xeroxtranslates.com.

www.xeroxtranslates.com