About this Guide

This Evaluator Guide introduces you to the Xerox® WorkCentre® 5865/5875/5890 Multifunction Printer, explains its key features and performance advantages, and provides guidance throughout your evaluation process.

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Section 1: Introducing Xerox® ConnectKey® Technology
Overview

It’s easy to become overwhelmed by the countless solutions that promise to fix your most pressing issues. Choosing the right solutions for your people becomes more complex. You want solutions that simply get it done, behind the scenes – solutions that are there when you need them but stay out of mind because they just work.

**Simplicity Redefined**
Xerox® ConnectKey® Technology is a software ecosystem that provides the building blocks to leverage your multifunction printer to simplify the way work gets done.

**Solving today’s complexities.**
Documents are the currency of business. They are the heart of critical workflows and drive almost every aspect of business. When a group of IT managers, business managers, and mobile workers was asked, 70% said optimizing document flow would help them respond to market needs more quickly and 62% said it would improve overall revenue*. Why? Because improved employee productivity has strategic revenue-generating consequences. More-productive employees spend more time on innovation, customer service, winning new business, and making the business more competitive.

Imagine an office environment where all print devices have the same core features and functionality, thereby dramatically increasing adoption, and providing a simplified user training experience with less mistakes and faster proficiency. The common architecture behind

ConnectKey, features industry-leading security highlighted by our groundbreaking partnerships with McAfee® and Cisco® to provide additional layers of security software and greater visibility to IT.

ConnectKey enabled solutions reduce waste and paper consumption, and give you time back in your day to do your job more effectively. Plus, compatibility with energy management solutions such as Cisco EnergyWise and a mix of innovative features enable reduced power consumption so you can achieve your sustainability promises. We have rounded out this amazing ecosystem by empowering today’s mobile workforce to conduct business in ways that work for them, with scalable, cloud-ready mobile solutions. And we have simplified customers’ workflows through tools like ConnectKey for SharePoint®, ConnectKey for DocuShare® or Business Process Outsourcing integration through Xerox.

Whether you manage the devices yourself or choose a Xerox® Managed Print Service, you’ll benefit from the tools ConnectKey offers to cut your costs and keep you moving forward.

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For more information about Xerox® ConnectKey, go to www.connectkey.com.
Section 2: Evaluating Workgroup
Black-and-white Multifunction Printers
Overview

Based on continuous study of our customers’ requirements, we recommend that the following criteria be used when evaluating which workgroup-class black-and-white multifunction printer to purchase for your business or organization.

The following sections examine each of the Xerox® WorkCentre® 5865/5875/5890 Multifunction Printer’s advantages in greater detail, covering the specific features and performance attributes you should look for in a workgroup multifunction printer. When the same criteria are used to evaluate every device under consideration, you’ll see how the WorkCentre 5800 series excels against other manufacturers’ products.
Section 2: Evaluating Workgroup Black-and-white Multifunction Printers

Productivity

You succeed because you’re productive, flexible and reliable. You need an office technology solution that matches those strengths. Which is why we designed the Xerox® WorkCentre® 5865/5875/5890 with a powerful mix of features and capabilities that help you get more work done in ways you never imagined.

How the Xerox® WorkCentre® 5800 Series Exceeds the Productivity Requirement

- **Great features – your choice of speeds.** With fast copying and printing – up to 65 ppm, 75 ppm or up to 90 ppm – there’s more than enough speed to meet the needs of any busy workgroup.

- **Scanning at up to 200 images per minute (duplex speed).** Single-pass color scanning enables faster electronic distribution of full-color documents for more effective and impressive communications.

- **Single touch scanning.** Use the Single Touch Scan feature to create a dedicated, easy-to-locate scan button directly on the color touch screen interface. Assign the Single Touch Scan button its own scanning workflow for fast document distribution and archiving.

- **Higher paper capacity, more flexibility.** Print more for longer with a total paper capacity of up to 8,700 sheets. Multiple finishing options, from basic to advanced, give you the flexibility your workload requires.

- **Exceptional print and copy quality.** With superior fine-line definition, shadows and highlights, your copies truly look like the original.

- **Walk-up simplicity.** Print from and scan to any USB memory device for faster document delivery when you’re not at your computer.

- **Your print job, your priority.** The Print Around feature eliminates extended printing delays by holding a job in need of resources (such a different paper size) and printing the next job in the queue.

- **Customize your solutions.** Xerox Extensible Interface Platform® Serverless technology allows creation of ConnectKey® Apps to run on Xerox® ConnectKey® enabled MFPs without the need for additional IT infrastructure. This allows you to simplify and personalize the usability of your device with a range of capabilities from support applications to scanning.

Management, Deployment and Remote Installation

Installing and deploying a fleet of multifunction printers throughout your organization is a potentially time-consuming, complicated task. The process isn’t limited to physically placing the units in their new environments, but also includes integrating the devices with the existing network infrastructure. Also, consider the process required to deploy printing and scanning services to your users and how automated that process can be.

- **Single print driver works with all printers.** The Xerox® Global Print Driver® supports Xerox® and non-Xerox® devices on the network. Never have to redeploy another print driver, saving hours of downtime.

- **Configure once, apply fleet wide.** Xerox® multifunction device configurations can be cloned and distributed to all similar multifunction devices on your network, eliminating the need to configure and manage each device individually.

- **Installation.** When you choose Xerox, you can rest assured that your equipment will be delivered and installed into your environment to your specifications and expectations. All network-enabled configurations include an embedded 10/100/1000Base-T Ethernet connection with innovative features like auto IP addressing, device naming, and Ethernet speed sensing to provide simple and automatic installation on networks. These features make the WorkCentre 5800 series quick and easy to get up and running. Management and system setup can be accomplished through a variety of means, including the easy, wizard-based process found within Xerox® CentreWare® Web. Additionally, the WorkCentre 5800 series can integrate with third-party management applications like Unicentre®, TNG, IBM® Tivoli® NetView®, Microsoft® Management Console, and HP® WebJetAdmin®. Cloning capability allows fleets of devices to be installed with identical settings, eliminating the need to set up each system individually.

- **Deployment.** With the WorkCentre 5800 series, print and scan drivers can be deployed centrally, thereby eliminating the need for IT staff to perform desk-to-desk manual installation of the driver software. In many cases, existing Xerox® drivers on your network can work with your new hardware, potentially saving the step of updating your users’ driver software altogether. Again, wizards are provided within CentreWare Web to aid in installing, troubleshooting, and upgrading your users’ driver software, freeing up your IT staff for more pressing projects.
Section 2: Evaluating Workgroup
Black-and-white Multifunction Printers
Productivity (cont’d)

- Xerox® Mobile Express Driver®. Xerox® Mobile Express Driver makes it easy for mobile users to find, use and manage Xerox® and non-Xerox® devices in every new location. Plug into a new network, and Xerox® Mobile Express Driver automatically discovers available printers and provides status and capability information. Save a list of “favorite” printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.

- Xerox® Global Print Driver®. Xerox® Global Print Driver is a truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.

- Xerox® CentreWare® software. Xerox® CentreWare Web management software is a powerful device-management solution for IT. The free software eases the chore of installing, configuring, managing, monitoring and pulling reports from the networked printers and MFPs throughout an enterprise, regardless of their manufacturer. Xerox also addresses enterprise asset management through compatibility with network management tools for Sun, Novell®, Microsoft® and other environments. The WorkCentre 5800 series also includes CentreWare Internet Services, an embedded web server that allows employees and IT personnel to perform detailed status checks on the system and consumables, administer system settings, and manage access and accounting controls via any standard web browser. Bidirectional print drivers. The WorkCentre 5800 series includes CentreWare® print drivers, which feature clear, graphical user interfaces that provide for easy, intuitive interaction with the multifunction printer. The drivers provide immediate desktop access to all WorkCentre output functions. The drivers also provide bidirectional information, indicating device and job status, currently loaded paper sizes and types, and installed options – so there is no need to consult other software to obtain such information. Easy-to-understand icons access the most commonly used functions, such as paper selection and document finishing. Plus with the Saved Settings feature, frequently used print job parameters can be stored for reuse.

- Smarter technology. Xerox® Smart Kit® technology constantly monitors the Xerox® WorkCentre® 5800 series’ easy-to-change critical components to predict and prevent downtime.

- Xerox® Copier Assistant®. This software allows easier access to the copying capabilities of Xerox® multifunction devices. An alternative to the standard touchscreen, Xerox® Copier Assistant software helps everyone, especially people who are wheelchair users, blind or visually impaired, easily program copy jobs and make copies using text-to-speech technology, screen magnification software and easy keyboard access to copying features using tab, arrow, function and hot keys.

User Training and Helpdesk Support

- Xerox® Online Support. This keeps you up and running by providing instant access to searchable online help right at the WorkCentre 5800 multifunction printer’s front panel. Online Support is also available from the print driver, where it gathers information stored in the printer, examines the information, diagnoses the issue and collects relevant solutions from the Xerox knowledge base. From there it either returns a solution specific to the problem or walks a user through a troubleshooting tree. So users are now able to troubleshoot printer issues directly from print driver without having to walk to the device. You get the same information our Product Support Specialists use when resolving printer problems, assisting with error codes, print quality, media jams, software installation, and more.

Reliability

Office productivity relies on tools that do their jobs day in and day out. Consider how often you need to intervene to replace paper or other consumables or to clear jams. How easy is that intervention, and how long is the device typically down? If outside assistance is required, how easy is it to schedule and how long do you have to wait? Is the device a reliable network citizen? Has it been tested and certified by independent industry participants?

- Simple paper paths and a minimum of moving parts. This means there is very little that can go wrong. Any paper jams or misfeeds that do occur are all accessed from the front of the machine, making these easy issues for users to resolve without calling the IT Help Desk. Most components that wear out over time can simply be replaced without a service call. You’re up and running without delay.

- Easy-access Smart Kit customer replaceable units. This includes Fuser Modules, Xerographic Modules and Feeder Rolls.

- Sophisticated service delivery. Building on the reliability that is engineered into the WorkCentre 5800 series, Xerox has trained and developed a service delivery network that helps you maintain your equipment, address equipment issues you may encounter and train you and your users on how to get the most out of your equipment.

Illuminated Paper Path

The WorkCentre 5865/5875/5890 features an illuminated paper path, which makes user access even easier.
Section 2: Evaluating Workgroup Black-and-white Multifunction Printers

Convenience means more than just working remotely. It means giving people the right tools to accomplish their common tasks more easily from any location, while also providing seamless connections to the functions and capabilities that enable fast collaboration, remote printing from tablets and smart phones, and efficient information distribution and archiving at the touch of a button. So when you invest in new office technology, it has to deliver groundbreaking convenience that makes whatever business you’re in run more smoothly.

How the Xerox® WorkCentre® 5800 Series Exceeds the Convenience Requirement

Ease-of-use

Look for fully integrated functions that work together to create more value than the sum of their parts. Are the functions easy to learn? Is the user interface consistent from function to function? Do the network features give users full access to the power of your network? Does the device include additional software to take full advantage of digital documents?

- **Leading-edge color touch screen user interface.** Provides the comfortable look and feel Xerox is known for and features bright, intuitive icons and easy access to all major functions directly from the home screen.
- **Less user intervention means less downtime.** Our new, more efficient toner lasts longer and can be replaced quickly by any user and provides superior image quality.
- **A help desk at your fingertips.** Get quick, easy, step-by-step troubleshooting assistance – like tips for sending a scan via email – with embedded help videos right on the user interface.
- **Advanced copy and print features.** The WorkCentre 5865/5875/5890 greatly simplifies everyday office tasks, providing plenty of support for specialized print applications including Annotation, Bates Stamping, ID Card Copy, tab print capability and page-level programming.
- **Consistent user experience.** The WorkCentre 5865/5875/5890 features the same controller technology as our other latest-generation tabloid size multifunction printers, making users more comfortable operating the devices because of their common look and feel. For more information about our groundbreaking Xerox® ConnectKey® Controller technology, visit [www.office.xerox.com/connectkey](http://www.office.xerox.com/connectkey).

- **Front panel user interface.** It doesn’t matter if a job is simple or complex – the newly engineered color touch screen interface is easy to learn and offers quick job programming. It features bright, intuitive icons and easy access to all major functions directly from the home screen. Third-party applications can be integrated with the touch screen interface as well, thanks to Xerox® Workflow Solutions, built on our Xerox Extensible Interface Platform® technology.
- **Network management.** It couldn’t be easier for the network administrator; the WorkCentre 5800 series integrates seamlessly into virtually any network environment. Network configuration is easy with CentreWare® install wizards – which eliminate the need for IT staff to reset parameters, connect users or manage job queues device by device. Onboard SNMP support lets customers integrate with other network frameworks.
- **Convert paper documents.** Scan documents to create text-searchable PDFs and single and multipage PDFs for easy archiving, organizing and searching.
- **On-box Optical Character Recognition, searchable PDF.** Easily convert hard-copy documents into searchable-PDF format for faster retrieval.

Remote Control Panel

Remotely operate the WorkCentre 5800 series’ control panel from any office PC as though you were standing at the device. The Remote Control Panel makes it easier and more convenient to train users and for IT staff to remotely view and monitor the user interface. And during a remote session, walk-up users are notified at the device to prevent simultaneous system changes. Plus, advanced print drivers and free device management tools let you remotely monitor real-time performance and available resources for greater uptime.
Mobility

When at the workplace, the Xerox® WorkCentre® 5800 series gives your office staff the luxury of controlling device functions from any workstation. Plus, mobile professionals can stay connected to the communications tools and productivity solutions offered by the WorkCentre 5800 series – for more flexibility regardless of location.

- **Xerox® Mobile Print and more.** Take the mystery and anxiety out of wireless and mobile device printing. Xerox has all the options to enable secure, accurate printing from most mobile devices, to any printer or multifunction printer, regardless of brand. Get industry-leading accuracy when printing native Microsoft® PowerPoint®, Word®, and other standard files. Plus, Xerox offers IT-friendly optional capabilities such as PIN code access, multiple mobile operating systems and more. Whether offsite or onsite, learn more about why Xerox is the only choice for today’s mobile professionals by visiting [www.xerox.com/mobile](http://www.xerox.com/mobile).
  - Choose Xerox® Mobile Print Solution with an on-site server for your internal network, or behind your network’s firewall, for added control and higher volume use.
  - Choose Xerox® Mobile Print Cloud to easily manage local and remote locations, control visitors’ printing access and “pay as you use.”

- **Optional Wi-Fi connectivity.** Administrators can connect the WorkCentre 5800 series devices anywhere, without the need for network cabling.

- **Xerox® ConnectKey® for SharePoint® or DocuShare®.** Scan files directly into Microsoft® SharePoint or Xerox® DocuShare® and other Windows® folders. Plus, you’ll go beyond basic file storage and PDF creation by automatically converting documents to intelligent, structured data with easy file naming and routing tools.

- **Xerox® ConnectKey® Share to Cloud.** Our cloud-based scanning solution provides easy, secure, scalable scanning to popular cloud-based repositories such as Google Docs™, Salesforce.com, Office 365 and Dropbox™, using custom-designed workflows.

- **Apple® AirPrint™.** Print email, photos and important office documents directly from your Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, your iPhone or iPad automatically locates and connects to the AirPrint-enabled WorkCentre 5800 series device over your office Wi-Fi network.

- **Mopria™ certified.** Mopria certification simplifies the mobile printing experience for tablets and smartphones to many printing devices, including the WorkCentre 5800 Series.

- **Xerox® Print Service Plug-in for Android™.** This plug-in enables printing to many Xerox® printers and MFPs without the need for third-party apps or additional print drivers.
Section 2: Evaluating Workgroup Black-and-white Multifunction Printers Security

New challenges require a new way of thinking about data security. Your business, and every organization you collaborate with on a daily basis, are parts of a larger global network. Real work happens over a complex system of interconnected computers and servers, with countless people simultaneously performing tasks, accessing and sharing information, and collaborating via email, social media and many other technologies.

That’s why the Xerox® WorkCentre® 5800 series helps protect your data at every potential point of vulnerability so you don’t have to.

How the WorkCentre® 5800 Series Exceeds the Security Requirement

- **Control the timing of your documents.** With Secure Print, there’s no need to worry about confidential or private documents being left in the output tray, open for viewing or even taken by someone else.

- **Protect your confidential information.** Sensitive data is safe with encrypted PDF files for scanning and the WorkCentre 5800 series devices are compliant with the 256-bit AES FIPS 140-2 standard. Hard drive image overwrite eradicates data stored on the hard disk automatically, at specific intervals, or on command and hard disk encryption safeguards data while it’s stored.

- **Secure email.** WorkCentre 5800 series devices are compatible with mail service providers such as Google and Yahoo so that emails can be scanned to email securely.

- **Permit only authorized users.** Allow access to the device with Xerox user permissions, network authentication, IP filtering, and smart card, role-based and function-level login.

- **Protect against threats.** The WorkCentre 5800 series includes McAfee® technology integration, resulting in the industry’s first lineup of multifunction printers that protect themselves from potential outside threats. McAfee’s whitelisting technology ensures only safe, pre-approved files or functions are executed on your devices, minimizing the need to manually update software levels against new security threats. Also, seamless integration with the Xerox® Managed Print Services toolset and McAfee ePolicy (ePO) allows for easy tracking and monitoring.

- **Manage Policies.** Automatic Cisco® TrustSec Identity Services Engine (ISE) integration provides comprehensive visibility of all Xerox® ConnectKey® enabled MFPs’ endpoints to enforce IT-centric security policies and compliance.

- **Stay compliant with regulations.** WorkCentre 5800 series devices comply with the latest security standards across industries, including government, finance and healthcare. These include Common Criteria, HIPAA, Data Protection Act, COBIT and more. These devices can conform to any standard, with controls available to match your needs.

Convenience Authentication

Xerox® multifunction printers built on ConnectKey Technology can be upgraded with optional solutions to deliver even greater cost control capabilities. They support many card reader technologies that enable users to log into the device using a proximity card, student ID, or security card, providing a secure method of authentication, tracking usage and billing.
Section 2: Evaluating Workgroup
Black-and-white Multifunction Printers
Cost Control and Environment

When people work more efficiently, you’ll discover cost savings you never imagined. You’ll not only accomplish more work, but work that helps grow your business. And you’ll enjoy the satisfaction that comes from knowing you’re poised to evolve with emerging technology without investing in new equipment. With Xerox, you can gain an important competitive advantage with innovative tools that help you save time, control costs, simplify the way you manage printing in your office, and get a significant return on your investment.

How the Xerox® WorkCentre® 5800 Series Exceeds the Cost Control Requirement

Control Costs

- Manage, track and report device usage. Use Xerox® Standard Accounting tools to control print quantities and charge-back options. Advanced solutions from Xerox Business Innovation Partners deliver even more helpful tools for larger office environments.

- Customize your print driver settings for economy and efficiency. For example, choose N-up for printing multiple pages on a single sheet as your default. Adjust settings for specific applications.

- Secure Print with timed deletion. With this feature, users are required to enter a passcode at the device to release the job and documents not printed within a set time will be deleted. That means less documents are unnecessarily printed and left at the device.

- Print responsibly. By default, our print driver is set to two-sided printing.

- Reduce unclaimed prints. With the Hold All Jobs Queue feature, jobs are printed only when the user walks up to the device and releases it.

How the WorkCentre 5800 Series Exceeds the Environmental Requirement

Reduce Energy Consumption

Get a powerful multifunction printer that includes a number of environmental features.

- Power save with quick start-up conserves electricity during downtime while keeping the device ready for action.

- Full compliance with EU Restriction of Hazardous Substances (RoHS) Directive, Environmental Choice, ENERGY STAR TEC Version 1.2 standards, and the EPEAT (United States) comprehensive environmental rating system.

- Multiple print settings are available that allow for reduced impact on the environment. Options include default two-sided printing, proof print, printing on recycled paper and draft mode.

- Our innovative Earth Smart print driver settings let you select the most environmentally conscious print options.

- Energy Management. With Cisco EnergyWise, enabled by Xerox® Power Management Information Base (MIB), you can control, manage and report your device’s power consumption information, and set optimal power states and timeout intervals.

Visit our website, www.xerox.com/about-xerox/environment, to learn more about our environmental stewardship efforts.
WorkCentre 5800 series multifunction printers are built on Xerox® ConnectKey® Technology. For more information, go to www.connectkey.com.

### Device Specifications

<table>
<thead>
<tr>
<th>Device Specifications</th>
<th>WorkCentre 5865</th>
<th>WorkCentre 5875</th>
<th>WorkCentre 5890</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Speed</strong></td>
<td>Up to 65 ppm</td>
<td>Up to 75 ppm</td>
<td>Up to 90 ppm</td>
</tr>
<tr>
<td><strong>Duty Cycle</strong></td>
<td>Up to 250,000 pages / month</td>
<td>Up to 300,000 pages / month</td>
<td>Up to 400,000 pages / month</td>
</tr>
<tr>
<td><strong>Hard Drive / Processor / Memory</strong></td>
<td>Minimum 160 GB / 1 GHz Dual-core / 2 GB</td>
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<tr>
<td><strong>Connectivity</strong></td>
<td>10/100/1000Base-T Ethernet, High-Speed USB 2.0 direct print, Optional Wi-Fi (with Xerox® USB Wireless Adapter)</td>
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<tr>
<td><strong>Controller Features</strong></td>
<td>Unified Address Book, Remote Control Panel, Online Support (accessed from the user interface and print driver), Configuration Cloning</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Copy and Print</strong></td>
<td><strong>Copy</strong>: Up to 600 x 600 dpi; <strong>Print</strong>: Up to 4800 x 1200, 256 shades of gray</td>
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<td></td>
</tr>
<tr>
<td><strong>First-print-out Time</strong></td>
<td>2.9 seconds</td>
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<tr>
<td><strong>Page Description Languages</strong></td>
<td>Adobe PostScript 3™, PDF, PCL 5c / PCL 6, HP-GL2™, XML Paper Specification (XPS®) (Optional)</td>
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<tr>
<td><strong>Print Features</strong></td>
<td>Print from USB, Earth Smart Driver Settings, Job Identification, Booklet Creation, Store and Recall Driver Settings, Bi-directional Status, Scaling, Job Monitoring</td>
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<tr>
<td><strong>Mobile Printing</strong></td>
<td>Apple AirPrint, Xerox® PrintBack, Xerox® Mobile Print (Optional), Xerox® Mobile Print Cloud (Optional), Mopria™ certified, Xerox® Print Service Plug-in for Android™</td>
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<tr>
<td><strong>Scan</strong></td>
<td><strong>Standard</strong> Destinations: Scan to Mailbox, Scan to USB, Scan to Email, Scan to Network. <strong>File Formats</strong>: PDF, PDF/A, XPS, JPEG, TIFF. <strong>Convenience Features</strong>: Scan to Home, Single Touch Scan, Searchable PDF, Single/Multi-Page PDF / XPS / TIFF, Encrypted / Password Protected PDF, Linearized PDF / PDF/A</td>
<td></td>
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</tr>
<tr>
<td><strong>Software Packages</strong></td>
<td>ConnectKey® for SharePoint®, ConnectKey® for DocuShare®, ConnectKey® Share to Cloud, Xerox® Scan to PC Desktop® SE and Professional, other solutions available through various Xerox Business Innovation Partners</td>
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<tr>
<td><strong>Fax</strong></td>
<td><strong>Standard</strong> Internet Fax, Fax Build Job, Network Server Fax Enablement</td>
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<tr>
<td><strong>Security</strong></td>
<td>McAfee® Embedded, McAfee ePolicy (ePO) Compatible, HDD Overwrite, 256-bit Encryption (FIPS 140-2 compliant), Common Criteria Certification (ISO 15408), Secure Print, Secure Fax, Secure Scan, Secure Email, Cisco® TrustSec Identity Services Engine (ISE) Integration, Network Authentication, SSL, SNMPv3, Audit Log, Access Controls, User Permissions</td>
<td></td>
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<tr>
<td><strong>Accounting</strong></td>
<td>Xerox® Standard Accounting (Copy, Print, Scan, Fax, Email), Network Accounting Enablement</td>
<td></td>
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<tr>
<td><strong>Paper Input</strong></td>
<td><strong>Standard</strong> Single-pass Automatic Document Feeder: 200 sheets; Speed: up to 200 ipm (duplicates); Sizes: 4.9 x 5 in. to 11.7 x 17 in. / 125 x 138 mm to 297 x 432 mm Bypass Tray: 100 sheets; Custom sizes: 4.25 x 5.5 to 11 x 17 in. / A6 to A3 Trays 1-2: 500 sheets each; Custom sizes: 5.5 x 8.5 to 11 x 17 in. / A5 to A3. <strong>High Capacity Tandem Tray</strong>: 3,600-sheet total (1,600 and 2,000 sheets); Size 8.5 x 11 in. / A4 Optional** High Capacity Feeder (HCF): 4,000 sheets; Size 8.5 x 11 in. / A4 long edge feed HCF Kits (HCF required): 2,000-sheet 11 x 17 in. Short Edge Kit or 2,000-sheet Letter/Legal Short Edge Kit Envelope Tray (replaces Tray 2): Up to 50 envelopes: #10 commercial, monarch, DL, C5</td>
<td></td>
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</tr>
<tr>
<td><strong>Paper Output / Finishing</strong></td>
<td><strong>Standard</strong> Offset Catch Tray (5865/5875 only): 300 sheets</td>
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</tbody>
</table>

1 Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

Go to www.xerox.com/office/WC5865_75_90Specs for more detailed specifications and capabilities.
# Section 3: Configuration Summary, Product Specifications, Finishing Options and Supplies and Support Resources

## Product Specifications

### Operating Systems

- Microsoft® Windows® XP (32- and 64-bit)
- Windows Server 2003 (32- and 64-bit)
- Windows Server 2008 (32- and 64-bit)
- Windows Server 2012
- Windows Vista (32- and 64-bit)
- Windows 7 (32- and 64-bit)
- Windows 8 (32- and 64-bit)
- Windows 8.1 (32- and 64-bit)
- Mac OS 10.5, 10.6, 10.7, 10.8
- PowerPC AIX 5
- Solaris® 9, 10
- Solaris SPARC 10
- HP-UX® 11i
- IBM® AIX® 5
- Redhat® Fedora® Core 15-17, 19 x86
- Redhat Enterprise 4 and 5
- openSUSE® 11 and 12
- Ubuntu® 12, 10 x64
- Itanium HP-UX 11i v3
- Unix®

### Media Handling

<table>
<thead>
<tr>
<th>Bypass Tray</th>
<th>Capacity: 200 sheets; Custom sizes: 4.9 x 5.4 in. to 11.7 x 17 in. / 125 x 138 mm to 297 x 432 mm; Weights: 13 lb. bond to 43 lb. bond / 50 gsm to 160 gsm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trays 1 and 2</td>
<td>Capacity: 500 sheets each; Custom sizes: 5.5 x 8.5 in. LEF to 11 x 17 in. SEF / A5 to A3; Weights: 16 lb. bond to 53 lb. bond / 60 to 200 gsm</td>
</tr>
<tr>
<td>High Capacity Tandem Tray</td>
<td>Capacity: Tray 3: 1,600 sheets; Tray 4: 2,000 sheets; Standard Sizes: 8.5 x 11 in. LEF / A4; Weights: 16 lb. bond to 53 lb. bond / 60 to 216 gsm</td>
</tr>
<tr>
<td>High Capacity Feeder (HCF) (Optional)</td>
<td>Capacity: 4,000 sheets; Standard Sizes: 8.5 x 11 in. / A4 LEF; Weights: 16 lb. bond to 58 lb. bond / 60 to 216 gsm; 11 x 17 in /A3 Short Edge Kit or 2,000 sheet Letter / Legal / A4 Short Edge Kit</td>
</tr>
<tr>
<td>HCF Kits (Optional)</td>
<td>Letter / Legal / A4 Short Edge Feed (SEF) Kit: 2,000 sheets; Tabloid / A3 Long Edge Feed (LEF) Kit: 2,000 sheets</td>
</tr>
<tr>
<td>Envelope Tray (Optional – Replaces Tray 2)</td>
<td>Capacity: Up to 50 envelopes; Standard sizes: #10 Commercial (9.25 x 4.125 in.), #9 Commercial (8.875 x 3.875 in.), Monarch, DL, C5; Weights: 20 lb. bond to 24 lb. bond / 75 to 90 gsm</td>
</tr>
</tbody>
</table>

### Operating Environment

<table>
<thead>
<tr>
<th>Required Temperature Range</th>
<th>50° to 90° F / 10° to 32° C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Required Relative Humidity</td>
<td>5 % to 85 %</td>
</tr>
<tr>
<td>Sound Power Levels</td>
<td>5865/5875: Operating 7.2 B(A); Standby: 5.0 B(A); 5890: Operating: 7.3 B(A); Standby: 5.0 B(A)</td>
</tr>
<tr>
<td>Sound Pressure Levels</td>
<td>5865/5875: Operating: 57 dB(A); Standby: 35 dB(A); 5890: Operating: 58 B(A); Standby: 35 B(A)</td>
</tr>
</tbody>
</table>

### Electrical

<table>
<thead>
<tr>
<th>North America</th>
<th>Voltage: 110-127 VAC +/- 10%, Frequency: 50/60 Hz +/- 5%, 10 A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Europe</td>
<td>Voltage: 220-240 VAC +/- 10%; Frequency: 50/60 Hz +/- 5%, 16 A</td>
</tr>
</tbody>
</table>

### Dimensions

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>Base Configuration with Offset Catch Tray (OCT)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Width: 39.0 in. / 990 mm 25.6 in. / 650 mm 43.5 in. / 1,104 mm 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td></td>
<td>Depth: 25.6 in. / 650 mm 43.5 in. / 1,104 mm 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td></td>
<td>Height: 43.5 in. / 1,104 mm 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td></td>
<td>Weight: 271.8 lbs. / 123.3 kg 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td>With Office Finisher</td>
<td>Width: 46.7 in. / 1,199 mm 25.6 in. / 650 mm 43.5 in. / 1,104 mm 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td>With Office Finisher with Booklet Maker</td>
<td>Depth: 25.6 in. / 650 mm 43.5 in. / 1,104 mm 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td>With High Volume Finisher</td>
<td>Height: 43.5 in. / 1,104 mm 271.8 lbs. / 123.3 kg</td>
</tr>
<tr>
<td>With High Volume Finisher with Booklet Maker, C Fold / Z Fold Unit and Post Process Inserter</td>
<td>Width: 78.5 in. / 1,995 mm 25.6 in. / 650 mm 46.5 in. / 1,180 mm 485.7 lbs. / 220.3 kg</td>
</tr>
<tr>
<td>High Capacity Feeder</td>
<td>Depth: 25.6 in. / 650 mm 46.5 in. / 1,180 mm 485.7 lbs. / 220.3 kg</td>
</tr>
<tr>
<td></td>
<td>Height: 46.5 in. / 1,180 mm 485.7 lbs. / 220.3 kg</td>
</tr>
<tr>
<td></td>
<td>Weight: 485.7 lbs. / 220.3 kg 485.7 lbs. / 220.3 kg</td>
</tr>
</tbody>
</table>

### Certifications

- FCC Class A Compliant (US), ICES Class A Compliant (Canada)
- CSA Listed (UL 60950-1, Second Edition)
- CE Certified (IEC 60950-1, Second Edition)
- GS Mark
- ENERGY STAR®
- EPEAT (United States)
- GOST
- NOM
- Blue Angel
- ECOLOGO®
- CE Mark
- Common Criteria (IEEE 2600.2 standard)
- Citrix® Certified
- WHQL
- IPv6 Ready
- MEDITECH
- SAP
- Cerner

To view the latest list of certifications, go to www.xerox.com/OfficeCertifications.
### Supplies Description Yield Order Number

**Toner Cartridge**
- Includes 2 Toner Cartridges and Waste Toner Bottle
- 110,000 pages* (55,000 pages each)*
- 006R01552

**Waste Toner Bottle**
- Supplied with each Toner Cartridge Box
- 100,000 pages*
- 008R12896

**Staple Cartridges**
- Office Finisher (5865/5875 only)
  - 2,000 sheets plus 250-sheet top tray
  - 50-sheet multiposition stapling
  - Optional Booklet Maker
  - Optional hole-punching
  - 008R12912

- Office Finisher with Booklet Maker (5865/5875 only)
  - 3,000 sheets plus 250-sheet top tray
  - 100-sheet multiposition stapling
  - Optional hole-punching
  - Up to 15-sheet booklet making with saddle-stitch
  - 008R12897

- HVF with Booklet Maker (Optional with HVF with Booklet Maker)
  - 3,000 sheets plus 250-sheet top tray
  - 100-sheet multiposition stapling
  - Optional hole-punching
  - 008R12912

- HVF with Booklet Maker – saddle-stitch stapling (5865/5875 only)
  - 2,000 per cartridge (8,000 staples)
  - 008R12964

**Smart Kits®**
- Fuser Module
  - Includes Ozone Filter
  - 400,000*
  - 109R00737

- Xerographic Module – Metered
  - 450,000*
  - 109R00672

- Xerographic Module – Sold
  - North America: 450,000*
    - 113R00674
    - 113R00673
  - Europe: 450,000*
    - 113R00673

- Document Handler Feeder Rolls
  - 150,000 feeds
  - 113R00718

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* Approximate pages. Declared Yield based on 5 page job size, 6% area coverage, using letter/A4-size media. Yield will vary based on media size, image area coverage.
Unrivaled Service and Support
Behind every Xerox® product is a large network of customer support that’s unrivaled in the industry and available when you need it. Xerox service professionals use leading-edge technologies to keep you up and running. They’re even linked to the engineers who designed your product, so you can be confident when you choose Xerox. And genuine Xerox® supplies are always readily available.

Total Satisfaction Guaranteed
The exclusive Xerox® Total Satisfaction Guarantee, recognized as unique in the industry, covers every Xerox® WorkCentre® device that has been continuously maintained by Xerox or its authorized representatives under a Xerox® express warranty or Xerox® maintenance agreement. You decide when you’re satisfied.

Xerox® Office Services Support
Asset Management Services
• Asset Optimization and Tracking – Process and tools to optimize an enterprise’s office output infrastructure and reduce hard costs
• Break-Fix Management – Single point of ownership and management for break-fix service of all brands of office output devices, regardless of manufacturer
• Supplies Management – Process and tools to procure, monitor and replenish all document-related supplies proactively

Imaging and Output Management Services
• Output Management – Single point of management of office output from all output devices, regardless of manufacturer
• Image Capture and Workflow – Cost-efficient solutions for capturing, managing, retrieving and distributing information into digital repositories

Support Services
• Technology Procurement and Deployment – A creative and flexible end-to-end print/computer product acquisition solution that uses a single-point-of-contact model while lowering the total cost of acquisition
• Help Desk Services – A broad range of enterprise services, managed through a centralized single point of contact and delivered through either an on-site or off-site model
• End User Services – Microsoft® software implementation, IT project consulting, and customer education

Access Managed Services
• Student and Library Patron Access – Custom designed and implemented customer-managed solutions

Additional Information Sources
WorkCentre 5865/5875/5890 Front Panel:
• The front panel offers tools and information pages to help with machine setup, feature selections, operational problems, media feed and supply issues.

Customer Documentation:
• Installation Guide
• Quick Use Guide
• Software and Documentation CD-ROM

On the Web:
Visit www.xerox.com/office for:
• Product, supplies, and support information
• Downloading drivers
• Finding your local reseller
• Online documentation

Visit www.xerox.com/office/support for:
Support and service information, including the same troubleshooting Knowledge Base used by Xerox Customer Support staff to provide the latest technical information on:
• Application issues
• Errors
• Print-quality issues
• Troubleshooting
Notes
Questions? Comments? Problems?

If you have any questions, please contact your Xerox sales representative or visit us on the web at www.xerox.com/office.

For more detailed specifications, go to www.xerox.com/office/WC5865_75_90Specs.

Build and configure your own Xerox® WorkCentre® 5800 series multifunction printer at www.buildyourownxerox.com/connectkey.

Return spent imaging supplies through the Xerox® Green World Alliance collection/reuse/recycling program. For more information, visit www.xerox.com/about-xerox/recycling.