This Evaluator Guide introduces you to the Xerox® WorkCentre® 4265 Black-and-white Multifunction Printer, explains its key features and performance advantages, and provides guidance throughout your evaluation process.

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Section 1: Evaluating Workgroup Black-and-white Multifunction Printers

Overview

Based on continuous study of our customers’ requirements, we recommend that the following criteria be used when evaluating which workgroup-class black-and-white multifunction printer to purchase for your business or organization.

The following sections examine each of the Xerox® WorkCentre® 4265 Black-and-white Multifunction Printer’s advantages in greater detail, covering the specific features and performance attributes you should look for in a workgroup multifunction printer. When the same criteria are used to evaluate every device under consideration, you’ll see how the WorkCentre 4265 excels against other manufacturers’ products.

Productivity
Ease of Use
Cost Control and Environment

WorkCentre 4265XF, which includes fax capabilities, Tray 2, a High Capacity Feeder and Finisher
A complete solution. The Xerox® WorkCentre® 4265 streamlines everyday office communications, providing the solutions you need to collaborate more effectively through simplified digital and paper-driven workflows – securely and cost effectively.

How the WorkCentre 4265 Series Exceeds the Productivity Requirement

- Customized for your business. Whether you choose a desktop or floor-standing model, you get copy, print, scan, email, and fax* functionality, plus a range of finishing and media handling options that let you tailor the WorkCentre 4265 to your office environment.

- No more waiting. Designed for businesses with intensive workloads, the WorkCentre 4265 scans up to 70 ipm, copies and prints as fast as 55 ppm, and delivers the first page in as few as 8 seconds.

- Define and control. Xerox® Workflow Solutions, built on our Xerox Extensible Interface Platform®, hosted within the cloud or locally on a server, allows a highly personalized user experience and access to a range of useful applications directly from the color touch screen.

- Powerful scanning. Our dual head scanner facilitates single-pass, two-sided scanning, and our class-leading advanced file compression dramatically reduces file sizes.

Management, Deployment and Remote Installation

Installing and deploying a fleet of multifunction printers throughout your organization is a potentially time-consuming, complicated task. The process isn’t limited to physically placing the units in their new environments, but also includes integrating the devices with the existing network infrastructure. Also, consider the process required to deploy printing and scanning services to your users and how automated that process can be.

- Single print driver works with all printers. The Xerox® Global Print Driver® supports Xerox® and non-Xerox® devices on the network. Never have to redeploy another print driver, saving hours of downtime.

- Configure once, apply fleet wide. Xerox® multifunction device configurations can be cloned and distributed to all similar multifunction devices on your network, eliminating the need to configure and manage each device individually.

- Installation. When you choose Xerox, you can rest assured that your equipment will be delivered and installed into your environment to your specifications and expectations. All network-enabled configurations include an embedded 10/100/1000Base-TX Ethernet connection with innovative features like auto IP addressing, device naming, and Ethernet speed sensing to provide simple and automatic installation on networks. These features make the WorkCentre 4265 quick and easy to get up and running. Management and system setup can be accomplished through a variety of means, including the easy, wizard-based process found within Xerox® CentreWare® Web. Additionally, the WorkCentre 4265 can integrate with third-party management applications like Unicentre® TNG, IBM® Tivoli® NetView®, Microsoft® Management Console, and HP® WebJetAdmin®. Cloning capability allows fleets of devices to be installed with identical settings, eliminating the need to set up each system individually.

Complete Security

The WorkCentre 4265 offers state of the art security features to ensure your data is protected.

- Common Access Card (CAC) support enables users to encrypt and digitally sign electronic documents.

- 256-bit AES encryption is ironclad and means your communication is both safe and secure.

- Password-protected Secure Print and Encrypted Hard Disk ensure that your data and documents remain solely yours.

- With Secure Print, there’s no need to worry about confidential or private documents being left in the output tray, open for viewing or even taken by someone else.

- The WorkCentre 4265 can be upgraded with optional Convenience Authentication solutions to deliver even greater cost control capabilities. They support over 85 card types that enable users to log into the device using a proximity card, student ID, or security card, providing a secure method of authentication, tracking usage and billing.

- WorkCentre 4265 devices are compatible with mail service providers such as Google and Yahoo so that emails can be scanned to email securely.

- Allow access to the device with user permissions, network authentication, IP filtering, and smart card, role-based and function-level login.
• **Deployment.** With the Xerox® WorkCentre® 4265, print and scan drivers can be deployed centrally, thereby eliminating the need for IT staff to perform desk-to-desk manual installation of the driver software. In many cases, existing Xerox® drivers on your network can work with your new hardware, potentially saving the step of updating your users’ driver software altogether. Again, wizards are provided within CentreWare Web to aid in installing, troubleshooting, and upgrading your users’ driver software, freeing up your IT staff for more pressing projects.

• **Xerox® Mobile Express Driver®.** Xerox® Mobile Express Driver makes it easy for mobile users to find, use and manage Xerox® and non-Xerox devices in every new location. Plug into a new network, and Xerox® Mobile Express Driver automatically discovers available printers and provides status and capability information. Save a list of “favorite” printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.

• **Xerox® Global Print Driver®.** Xerox® Global Print Driver is a truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.

• **Xerox® CentreWare® software.** Xerox® CentreWare Web management software is a powerful device-management solution for IT. The free software eases the chore of installing, configuring, managing, monitoring and pulling reports from the networked printers and MFPs throughout an enterprise, regardless of their manufacturer. Xerox also addresses enterprise asset management through compatibility with network management tools for Sun, Novell®, Microsoft® and other environments. The WorkCentre 4265 also includes CentreWare Internet Services, an embedded web server that allows employees and IT personnel to perform detailed status checks on the system and consumables, administer system settings, and manage access and accounting controls via any standard web browser. Bidirectional print drivers. The WorkCentre 4265 includes CentreWare® print drivers, which feature clear, graphical user interfaces that provide for easy, intuitive interaction with the multifunction printer. The drivers provide immediate desktop access to all WorkCentre output functions. The drivers also provide bidirectional information, indicating device and job status, currently loaded paper sizes and types, and installed options – so there is no need to consult other software to obtain such information. Easy-to-understand icons access the most commonly used functions, such as paper selection and document finishing. Plus with the Saved Settings feature, frequently used print job parameters can be stored for reuse.

**User Training and Helpdesk Support**

• **Xerox® Online Support.** This keeps you up and running by providing instant access to searchable online help right at the WorkCentre 4265 multifunction printer’s front panel. Online Support is also available from the print driver, where it gather information stored in the printer, examine the information, diagnoses the issue and collects relevant solutions from the Xerox knowledge base. From there, it either returns a solution specific to the problem or walks a user through a troubleshooting tree. So users are now able to troubleshoot printer issues directly from print driver without having to walk to the device. You get the same information our Product Support Specialists use when resolving printer problems, assisting with error codes, print quality, media jams, software installation, and more.

**Reliability**

Office productivity relies on tools that do their jobs day in and day out. Consider how often you need to intervene to replace paper or other consumables or to clear jams. How easy is that intervention, and how long is the device typically down? If outside assistance is required, how easy is it to schedule and how long do you have to wait? Is the device a reliable network citizen? Has it been tested and certified by independent industry participants?

• **Sophisticated service delivery.** Building on the reliability that is engineered into the WorkCentre 4265, Xerox has trained and developed a service delivery network that helps you maintain your equipment, address equipment issues you may encounter and train you and your users on how to get the most out of your equipment.
Unprecedented Ease of Use. The Xerox® WorkCentre® 4265 offers solid performance backed by industry-leading convenience features. The user-centric design makes it easy to take advantage of these advanced attributes.

How the WorkCentre 4265 Series Exceeds the Ease of Use Requirement

- **Color touch screen user interface.** The capacitive color touch UI supports swipe and is intuitive for any user familiar with smart phones or tablets.
- **Streamline the process.** Print directly from a USB memory drive or scan and store for convenient printing later – no computer needed. The intuitive icon-based color touch screen not only supports capacitive swipe, but gives users easy instructions and help screens that make the entire process effortless.
- **Universal Address Book.** This time saver allows import/export of address books from other Xerox® products, saving significant time during initial setup as well as ongoing maintenance.
- **Single touch scanning.** Use the Single Touch Scan feature to create a dedicated, easy-to-locate scan button directly on the color touch screen interface. Assign the Single Touch Scan button its own scanning workflow for fast document distribution and archiving.
- **Your print job, your priority.** The Print Around feature automatically holds any job missing resources (such as a different paper size), and all other jobs in the queue will be processed as usual. Your document will print and your email and fax will be sent with no delay.
- **Access multiple functions simultaneously.** Interrupt a print job to make a copy, or scan while printing or receiving an inbound fax.
- **Compact size.** This allows the device to be located conveniently within reach unlike a centralized tabloid-size multifunction printer.
- **Optional Wi-Fi connectivity.** With the optional Wireless Kit, Administrators can connect WorkCentre 4265 devices anywhere, without the need for network cabling.

More flexibility regardless of location.

- **Apple® AirPrint™.** Print email, photos and important office documents directly from your Apple iPhone® or iPad® with no drivers to install. With AirPrint, your iPhone or iPad automatically locates and connects to the AirPrint-enabled device over your office Wi-Fi network.
- **Xerox® Print Service Plug-in for Android™.** Android printing is simple without third-party apps or print drivers. This plug-in lets you easily print to a Xerox® MFP through a wireless network.
- **Xerox® Mobile Link App.** Scan, email and fax from your phone or tablet by connecting with our multifunction printers using this free app. Send data to and print data from cloud storage and create one-touch workflows between a mobile device and a multifunction printer. For more information, go to www.xerox.com/MobileLink.

Xerox® Mobile Print and more.

Take the mystery and anxiety out of wireless and mobile device printing. Xerox has all the options to enable secure, accurate printing from most mobile devices, to any printer or multifunction printer, regardless of brand. Get industry-leading accuracy when printing native Microsoft® PowerPoint®, Word® and other standard files. Plus, Xerox offers IT-friendly optional capabilities such as PIN code access, multiple mobile operating systems and more. Whether offsite or onsite, learn more about why Xerox is the only choice for today’s mobile professionals by visiting www.xerox.com/mobile.

- **Choose Xerox® Mobile Print Solution with an on-site server for your internal network, or behind your network’s firewall, for added control and higher volume use.**
- **Choose Xerox® Mobile Print Cloud to easily manage local and remote locations, control visitors’ printing access and “pay as you use.”**
Section 1: Evaluating Workgroup Black-and-white Multifunction Printers
Cost Control and Environment

Real cost savings for the real world. Gain an important competitive advantage with innovative tools that help you control costs while also minimizing your impact on the environment.

How the Xerox® WorkCentre® 4265 Series Exceeds the Cost Control Requirement

• **Print responsibly.** By default, our print driver is set to two-sided printing so you can save paper.

• **Avoid extra printing.** The Fax Forward to Email features routes faxed documents to your email.

• **Decrease supply costs.** Separate toner cartridge and imaging unit consumables means you will be able to maximize the life of each.

• **Reduce your utility bill.** Power Save Mode uses less than 1.5 watts per hour.

• **Compact design.** Save space and reduces energy consumption while never sacrificing the power you’ve come to expect from Xerox.

• **Manage, track and report device usage.** Use Xerox® Standard Accounting tools to control print quantities and chargeback options. Advanced solutions from Xerox Business Innovation Partners deliver even more helpful tools for larger office environments.

• **Customize your print driver settings for economy and efficiency.** For example, choose N-up for printing multiple pages on a single sheet as your default. Adjust settings for specific applications.

How the WorkCentre 4265 Series Exceeds the Environmental Requirement

• **Reduce energy consumption.** Power save mode with a quick start-up conserves electricity during downtime while keeping the device ready for action.

• **ENERGY STAR® and EPEAT qualified.** The WorkCentre 4265 meets the stringent ENERGY STAR requirements for energy use and the EPEAT comprehensive environmental rating system.

• **Multiple print settings are available that allow for reduced impact on the environment.** Options include default two-sided printing, proof print, printing on recycled paper and draft mode.

• **Earth Smart print driver settings.** These innovative settings let you select the most environmentally conscious print options.

• **Responsible choices.** Xerox offers recycled paper with up to 100% post-consumer recycled content and paper that adheres to internationally recognized standards for sustainable forestry management.
### Section 2: Configuration Summary, Product Specifications, Supplies and Support Resources

#### Configuration Summary

<table>
<thead>
<tr>
<th>Device Specifications</th>
<th>WorkCentre 4265/S</th>
<th>WorkCentre 4265/X</th>
<th>WorkCentre 4265/XF</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Copy and Print</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Copy Resolution</td>
<td>Copy: Up to 600 x 600 dpi; Print: Up to 1200 x 1200 enhanced image quality</td>
<td></td>
<td></td>
</tr>
<tr>
<td>First-print-out Time</td>
<td>Copy: As fast as 5 seconds; Print: As fast as 8 seconds</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Page Description</td>
<td>Adobe® PostScript® 3 compatibility, PCL® 5e / PCL 6 emulations, XML Paper Specification (XPS®)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Print Features</td>
<td>Booklet Printing, Proof Print, Skip Blank Pages, N-up, Collation, Scaling, Reduce/Enlarge, Fit to Page, Covers, Custom-size Pages, Delay Print, Banner Sheet, Print from USB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mobile Printing and Apps</td>
<td>Xerox® Mobile Link App, Xerox® Print Service Plug-in for Android™</td>
<td>Optional Xerox® Mobile Print, Xerox Mobile Print Cloud, Xerox® Wireless Print Solutions Adapter (includes Apple AirPrint, Google Cloud Print™ v2.0 and Mopria®. For more information, visit <a href="http://www.xerox.com/WPSA">www.xerox.com/WPSA</a>)</td>
<td></td>
</tr>
<tr>
<td>Scan</td>
<td>Optional Xerox® Scan to PC Desktop® Professional, numerous solutions available through various Xerox Business Innovation Partners</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax</td>
<td>Optional Xerox® PrintSafe Software</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Security</td>
<td>Optional Xerox® Standard Accounting (Copy, Print, Scan, Fax, Email)</td>
<td>Embedded Fax², LAN Fax, Server Fax³</td>
<td></td>
</tr>
<tr>
<td>Accounting</td>
<td>Optional Xerox® Standard Accounting (Copy, Print, Scan, Fax, Email)</td>
<td>Equitrac Express®, Equitrac Office®, YSoft® SafeQ®, Network Accounting Enablement, other network accounting solutions available through various Xerox Business Innovation Partners</td>
<td></td>
</tr>
<tr>
<td>Paper Input</td>
<td>Optional Duplex Automatic Document Feeder: 100 sheets; Custom sizes: 5.7 x 5.7 in. to 8.5 x 14 in. / 145 x 145 mm to 216 x 356 mm; Bypass Tray: 100 sheets; Custom sizes: 3.9 x 5.8 in. to 8.5 x 14 in. / 98 x 148 mm to 216 x 356 mm; Tray 1: 520 sheets; Custom sizes: 3.9 x 5.8 in. to 8.5 x 14 in. / 99 x 147 mm to 216 x 356 mm</td>
<td>Tray 2: 520 sheets; Custom sizes: 3.9 x 5.8 in. to 8.5 x 14 in. / 99 x 147 mm to 216 x 356 mm; High Capacity Feeder: 2,100 sheets; Custom sizes: 5.8 x 8.3 in. to 8.5 x 14 in. / 148 x 210 mm to 216 x 356 mm</td>
<td></td>
</tr>
<tr>
<td>Paper Output</td>
<td>500 sheets, automatic two-sided</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Capacity (Std. / max.)</td>
<td>620 / 3,240 sheets</td>
<td>3,240 / 3,240 sheets</td>
<td></td>
</tr>
<tr>
<td>Paper Output</td>
<td>500 sheets, automatic two-sided</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

³ Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis; ² Requires analog phone line; ³ Requires Network Fax Server enablement

For more detailed specifications, go to www.xerox.com/office/WC4265Specs.
## Product Specifications

### Operating Systems

| Windows® XP/2003 Server/2008 Server/2012 Server/Vista/7/8 |
| Mac OS® 10.5/10.6/10.7/10.8/10.9 |
| Citrix Presentation Server 4.5 |
| Citrix XenApp 5.0 & up |
| Oracle® Solaris 10, 11 |
| Redhat® |
| Fedora® Core18 |
| HP-UX® 11i3 |
| IBM® AIX® 5 |
| openSUSE® 12.10 x64 |
| Ubuntu® 12.10 x64 |
| Xerox® Global Print Driver® |
| Xerox® Mobile Express Driver® |

### Media Handling

**Duplex Automatic Document Feeder**
- **Capacity:** 100 sheets; **Paper Size Sensed:** 5.7 x 5.7 in. to 8.5 x 14 in. / 145 x 145 mm to 216 x 356 mm
- **Weights:** 12.5 lb. bond to 28 lb. bond / 50 to 105 gsm

**Bypass Tray**
- **Capacity:** 100 sheets; **Custom Sizes:** 3.9 x 5.8 in. to 8.5 x 14 in. / 98 x 148 mm to 216 x 356 mm
- **Weights:** 16 lb. bond to 43 lb. bond / 60 to 163 gsm

**Tray 1 (Standard on WorkCentre 4265/S, X, XF)**
- **Capacity:** 520 sheets; **Custom Sizes:** 3.9 x 5.8 in. to 8.5 x 14 in. / 98 x 148 mm to 216 x 356 mm
- **Weights:** 16 lb. bond to 28 lb. bond / 60 to 105 gsm

**Tray 2 (Standard on WorkCentre 4265/XF, Optional on WorkCentre 4265/S, X)**
- **Capacity:** 520 sheets; **Custom Sizes:** 3.9 x 5.8 in. to 8.5 x 14 in. / 98 x 148 mm to 216 x 356 mm
- **Weights:** 16 lb. bond to 28 lb. bond / 60 to 105 gsm

**Trays 3 and 4 (Optional on WorkCentre 4265/S, X)**
- **Capacity:** 520 sheets; **Custom Sizes:** 3.9 x 5.8 in. to 8.5 x 14 in. / 98 x 148 mm to 216 x 356 mm
- **Weights:** 16 lb. bond to 28 lb. bond / 60 to 105 gsm

**High Capacity Feeder (Standard on WorkCentre 4265/XF, Optional on WorkCentre 4265/S, XF)**
- **Capacity:** 2,100 sheets; **Standard selectable sizes:** A5, Statement, JIS B5, ISO B5, Executive, Letter, A4, Folio, Oficio, Legal
- **Weights:** 16 lb. bond to 28 lb. bond / 60 to 105 gsm

### Operating Environment

**Required Temperature Range**
- 50° to 90° F (10° to 32° C)

**Required Relative Humidity**
- Less than 85%

**Sound Pressure Levels**
- Operating: 59.0 dB(A), Standby – Fan On: 37.0 dB(A); Fan Off: 30 dB(A)

### Electrical

**North America**
- **Voltage:** 110-127 VAC +6%, -10%; **Frequency:** 50/60 Hz, 9 A

**Europe**
- **Voltage:** 220-247 VAC +6%, -10%; **Frequency:** 50/60 Hz, 4.5 A

### Dimensions

**Dimensions (Unpackaged)**

<table>
<thead>
<tr>
<th>WorkCentre 4265/S</th>
<th>WorkCentre 4265/X</th>
<th>WorkCentre 4265/XF</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Width</strong></td>
<td><strong>Depth</strong></td>
<td><strong>Height</strong></td>
</tr>
<tr>
<td>24.5 in. / 621 mm</td>
<td>20.1 in. / 511 mm</td>
<td>24.6 in. / 624 mm</td>
</tr>
<tr>
<td>24.5 in. / 621 mm</td>
<td>20.1 in. / 511 mm</td>
<td>24.6 in. / 624 mm</td>
</tr>
<tr>
<td>39 in. / 990 mm</td>
<td>25.5 in. / 647 mm</td>
<td>45 in. / 1,143 mm</td>
</tr>
</tbody>
</table>

**Dimensions (Packaged)**

<table>
<thead>
<tr>
<th>WorkCentre 4265/S</th>
<th>WorkCentre 4265/X</th>
<th>WorkCentre 4265/XF</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Width</strong></td>
<td><strong>Depth</strong></td>
<td><strong>Height</strong></td>
</tr>
<tr>
<td>33.1 in. / 840 mm</td>
<td>24.1 in. / 613 mm</td>
<td>29 in. / 736 mm</td>
</tr>
<tr>
<td>33.1 in. / 840 mm</td>
<td>24.1 in. / 613 mm</td>
<td>29 in. / 736 mm</td>
</tr>
<tr>
<td>35 in. / 876 mm</td>
<td>26 in. / 660 mm</td>
<td>80 in. / 2032 mm</td>
</tr>
</tbody>
</table>

### Certifications

- FCC Part 15, Class A
- FCC Part 68
- CE Mark applicable to Directives 2006/95/EC, 2004/108/EC 2011/65/EU and 1999/5/EC
- UL 60950-1/CSA 60950-1-07, 2nd Edition
- EAC
- ENERGY STAR® qualified
- GS Mark
- Blue Angel certification per Ral UZ-171 for Germany
- NOM
- Ukraine
- EPEAT
- Canadian EcoLogo
- India BIS Registration
- Chile Energy and Safety registration

To view the latest list of certifications, go to [www.xerox.com/OfficeCertifications](http://www.xerox.com/OfficeCertifications).
# Section 2: Configuration Summary, Product Specifications, Supplies and Support Resources

## Supplies

<table>
<thead>
<tr>
<th>Supplies and Accessories</th>
<th>Description</th>
<th>Quantity</th>
<th>Part Number</th>
<th>Product Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supplies</td>
<td>Standard Toner Cartridge</td>
<td>Approx. 10,000 pages(^1)</td>
<td>106R03104</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>High Capacity Toner Cartridge</td>
<td>Approx. 25,000 pages(^1)</td>
<td>106R02734</td>
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</tr>
<tr>
<td></td>
<td>Extra High Capacity Toner Cartridge</td>
<td>Approx. 50,000 pages(^1)</td>
<td>106R03102</td>
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<tr>
<td></td>
<td>Staple Cartridge</td>
<td>15,000 staples</td>
<td>008R12941</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>Drum Cartridge</td>
<td>Approx. 100,000 pages(^1)</td>
<td>113R00776</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>Fuser Maintenance Kit (110v)</td>
<td>250,000 pages(^2)</td>
<td>115R00086</td>
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</tr>
<tr>
<td></td>
<td>Bias Transfer Roll Maintenance Kit</td>
<td>125,000 pages(^2)</td>
<td>108R01266</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>Feed Roll Maintenance Kit</td>
<td>250,000 pages(^2)</td>
<td>108R01267</td>
<td>–</td>
</tr>
<tr>
<td>Accessories</td>
<td>520-sheet Paper Tray</td>
<td>–</td>
<td>097N01524</td>
<td>BXL</td>
</tr>
<tr>
<td></td>
<td>4-Tray Stand (IOT plus 3 additional trays)</td>
<td>–</td>
<td>097S03678</td>
<td>BLG</td>
</tr>
<tr>
<td></td>
<td>2-Tray Stand (IOT + 1 additional tray)</td>
<td>–</td>
<td>097S03677</td>
<td>BLF</td>
</tr>
<tr>
<td></td>
<td>2100-sheet High Capacity Feeder</td>
<td>–</td>
<td>097N01684</td>
<td>NEX</td>
</tr>
<tr>
<td></td>
<td>Finisher</td>
<td>–</td>
<td>097N02155</td>
<td>EOX</td>
</tr>
<tr>
<td></td>
<td>Network Accounting Enablement</td>
<td>–</td>
<td>098S04928</td>
<td>BLH</td>
</tr>
<tr>
<td></td>
<td>Network Fax Server Enablement</td>
<td>–</td>
<td>098S04931</td>
<td>BLM</td>
</tr>
<tr>
<td></td>
<td>Fax Kit (Universal)</td>
<td>–</td>
<td>097N02154</td>
<td>E98</td>
</tr>
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<td></td>
<td>Foreign Device Interface</td>
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<td>097N01676</td>
<td>MXR</td>
</tr>
<tr>
<td></td>
<td>Common Access Card Enablement Kit</td>
<td>–</td>
<td>497K09950</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>Wireless Kit</td>
<td>–</td>
<td>097N02156</td>
<td>EIX</td>
</tr>
</tbody>
</table>

\(^1\) Average standard pages. Declared Yield in accordance with ISO/IEC 19752. Yield will vary based on image, area coverage and print mode.

\(^2\) Approximate pages. Declared Yield based on letter/A4-size 20 lb. (75 gsm) pages. Yield will vary based on media type, size, weight, orientation, and usage patterns.
Unrivaled Service and Support

Behind every Xerox® product is a large network of customer support that’s unrivaled in the industry and available when you need it. Xerox service professionals use leading-edge technologies to keep you up and running. They’re even linked to the engineers who designed your product, so you can be confident when you choose Xerox. And genuine Xerox® supplies are always readily available.

Total Satisfaction Guaranteed

The exclusive Xerox Total Satisfaction Guarantee, recognized as unique in the industry, covers every Xerox® WorkCentre® device that has been continuously maintained by Xerox or its authorized representatives under a Xerox express warranty or Xerox maintenance agreement. You decide when you’re satisfied.

Xerox® Office Services Support

Asset Management Services
• Asset Optimization and Tracking – Process and tools to optimize an enterprise’s office output infrastructure and reduce hard costs
• Break-Fix Management – Single point of ownership and management for break-fix service of all brands of office output devices, regardless of manufacturer
• Supplies Management – Process and tools to procure, monitor and replenish all document-related supplies proactively

Imaging and Output Management Services
• Output Management – Single point of management of office output from all output devices, regardless of manufacturer
• Image Capture and Workflow – Cost-efficient solutions for capturing, managing, retrieving and distributing information into digital repositories

Support Services
• Technology Procurement and Deployment – A creative and flexible end-to-end print/computer product acquisition solution that uses a single-point-of-contact model while lowering the total cost of acquisition
• Help Desk Services – A broad range of enterprise services, managed through a centralized single point of contact and delivered through either an on-site or off-site model
• End User Services – Microsoft® software implementation, IT project consulting, and customer education

Access Managed Services
• Student and Library Patron Access – Custom designed and implemented customer-managed solutions

Additional Information Sources

WorkCentre 4265 Front Panel:
• The front panel offers tools and information pages to help with machine setup, feature selections, operational problems, media feed and supply issues.

Customer Documentation:
• Installation Guide
• Quick Use Guide
• Software and Documentation CD-ROM

On the Web:
Visit www.xerox.com/office for:
• Product, supplies, and support information
• Downloading drivers
• Finding your local reseller
• Online documentation

Visit www.xerox.com/office/support for:
Support and service information, including the same troubleshooting Knowledge Base used by Xerox Customer Support staff to provide the latest technical information on:
• Application issues
• Errors
• Print-quality issues
• Troubleshooting

Section 2: Configuration Summary, Product Specifications, Supplies and Support Resources

Support Resources
Questions? Comments? Problems?

For more detailed specifications, go to www.xerox.com/office/WC4265Specs.

Return spent imaging supplies through the Xerox Green World Alliance collection/reuse/recycling program. For more information, visit www.xerox.com/about-xerox/recycling.

For more information about the Xerox® WorkCentre® 4265, please contact your Xerox sales representative, call 1-800-ASK-XEROX, or visit us on the web at www.xerox.com/office.