

Xerox® Print Express: Streamlined, Efficient, Cost-Saving Academic Print Services



Faculty of Engineering from Oporto University (FEUP) is one of the largest engineering schools in Portugal. With a campus of approximately 90,000sqm, there are roughly 7,500 students, 1,000 staff members (teachers and administrators) and 3,200 networked computers.

To successfully pursue its mission, FEUP is organised into Departments and Services.

CICA (Centro de Informática Prof. Correia de Araújo) is a Central Service within FEUP that aims to provide and maintain operational resources and information services for the entire FEUP community. Currently in CICA there are approximately 60 employees, most of them with a degree in the area of Information and Electric and Computer Engineering. This team is responsible for managing the whole range of IT services within FEUP.

The Challenge:

Deliver colour and black-and-white A4 and A3 printing, plus scanning functionality and other document capabilities. Improve ease-of-use, reduce management costs and make the system self-sustaining. Another target was eliminating waste produced by banner sheets as well as by jobs not retrieved from the printer.

The Solution:

To streamline print services, reduce waste, increase efficiency and lower costs, Xerox and Equitrac provided the Xerox® Print Express package which included the following software and hardware systems:

- Equitrac Express®
- 19 Xerox® WorkCentre® 7345/7328 colour multifunction devices
- 4 WorkCentre 7245 multifunction devices
- 6 WorkCentre 245 multifunction devices
- 1 WorkCentre Pro 128 advanced multifunction device
- 3 Xerox® Phaser® 6350 colour printers
- 11 Phaser 5500 printers
- 22 Phaser 4500 printers
- 15 Xerox Secure Access systems
- 29 Page Counter systems

The Results:

Implementation of the Xerox® Print Express solution contributed to a streamlined and more effective printing process. Jobs are now charged to the user only when they are actually printed. Waste has been drastically reduced, and the number of jobs left at the machine decreased from 5% to 0.5%.

Also, the system is now self-sustaining, the increase in printing costs no longer impacts end users, and scanning is available to end users for the first time.

“Xerox Print Express Solution has proved to be up to the requirements of FEUP and has brought us several advantages: Ubiquity, Redundancy, Liability and Affordability”.

Eng. António Viana

Responsible for the Printing Centre of CICA – FEUP



Working together...getting results.
Together we can.

For more information

on the Xerox Alliance Partner Programme, visit www.xerox-solutions.com.

In Europe, please contact your sales representative.