

# Capturing, Distributing and Archiving Patient Records

## The Challenge:

Increasing efficiencies demanded by payer organizations have led to increasing patient loads in healthcare provider offices, without additional administrative staff to support the increase. Healthcare organizations are challenged with increasing caseloads and a higher probability of files becoming outdated, not available or misfiled. Further, they must be handled securely and with great respect for patient privacy.

## The Solution:

A simple, easy to use interface that allows users to define document routes and destinations right from the desktop.

### Omtool's AccuRoute

AccuRoute is a document routing platform that provides organizations with electronic search capability; distribution via fax, e-mail or secure e-mail; and archiving capability. An Intelligent Routing Form is created and printed using the AccuRoute desktop. Once this cover sheet is combined with the document, entire workflows are easily established, enabling seamless compliance with HIPAA laws; users can simultaneously scan, create searchable pdfs, securely distribute to a distribution list and archive a copy in a central repository.



## The Results

**Intuitive:** The AccuRoute interface resides right on the desktop. There are no additional screens, keypads or components – the solution is virtually turnkey.

**Powerful:** Time spent locating files, creating distribution lists, and ensuring secure receipt can now be channeled to other aspects of patient care. AccuRoute enables the use of local and global address books, so users can embed secure electronic distribution as part of the workflow while scanning in to the patient record repository.

**Automatic:** AccuRoute builds security into the workflow with content encryption, sender and recipient authentication, transaction tracking and recipient authorized delivery. Users are prompted for routing information on the profiling screen prior to scanning, to help ensure accurate routing and workflows are established.