Are your patients satisfied? How do you know?

The Challenge:
Maintaining and building the number of visitors to your healthcare facility ultimately improves your bottom line. There are resources dedicated to improving the patient experience, but how can you accurately measure overall patient satisfaction?

The Solution:
A powerful, flexible mark reading and reporting engine that provides comprehensive, on demand information regarding survey responses.

Remark Office OMR
Remark Office OMR automatically marks, tallies, and provides a variety of customizable reports on information requests and surveys, combining powerful, sensitive Optical Mark Reader (OMR) technology with extensive Xerox WorkCentre® multifunction device capabilities. The solution effectively creates a benchmark and measurement tool supporting continuous improvements in the quality of care.

Sample applications:
- Patient satisfaction
- Patient menus
- Room requests
- Quality of care
- Employee satisfaction
- 360 degree feedback (staff to staff)
- Training needs
- RHIO practice feedback

The Results
Powerful: Instantly scans and sorts data, cross-referenced by any survey field.
Private: Remark Office OMR resides within your establishment, so you’re not forced to trust a third-party survey provider with your sensitive patient information.
Compatible: Saves data to over 35 different file formats including: SPSS, Access, Excel, dBase, Lotus, HTML, Survey Pro, The Survey System and many more.