

Captaris RightFax 9.3



Office Solutions Overview

Xerox's commitment to meeting and exceeding customers' document-related challenges in the office has never been more evident. Working closely with our Xerox Alliance Partners, we custom-build solutions that leverage the power and flexibility of Xerox office technology.

Through partnerships, technology, and business process innovation, Xerox makes your work... flow.

This solution overview will provide you a brief description of how Xerox and our partner offerings continue to deliver solutions that satisfy your unique office workflow challenges, today and tomorrow.

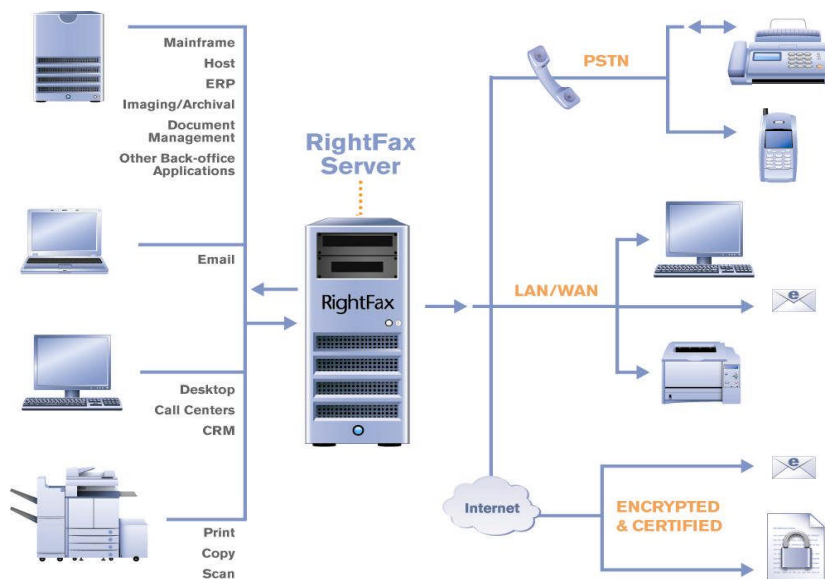
Overview

Fax technology is as vital a part of business-to-business communications as the telephone and electricity are part of everyday life. With its ease of use, immediacy of delivery and universal accessibility, fax has earned worldwide acceptance. Fax is no longer considered a convenience. In today's fast-paced, wired and wireless world fax is integral to doing business as organizations seek faster and more efficient ways to:

- Reduce document delivery costs
- Consolidate resources and improve efficiency
- Connect to customers, suppliers, partners and employees
- Integrate systems to enhance communications and improve productivity
- Leverage enterprise-wide information systems and applications
- Support compliance goals

That's where Captaris RightFax can help. Captaris RightFax is the proven market leader in fax server and electronic document delivery software with a market share of more than four times greater than the closest global competitor. It delivers the most reliable and robust fax software solutions to integrate and automate the flow of a full range of fax, paper and electronic documents and data, enabling enterprises to achieve significant cost reductions. With RightFax you can deliver critical business documents where you want, when you want. Reliably. Economically Securely.

RightFax provides a total approach to enterprise fax and electronic document delivery, offering a single source for desktop as well as back-office document delivery. Integrations with email, CRM, ERP, workflow, records management, MFPs and other enterprise systems enable organizations to fully leverage document process automation to improve efficiency, streamline document delivery and reduce costs. In addition, RightFax is certified on Microsoft Windows 2003 Standard and Enterprise servers so you can be assured of high reliability and a lower total cost of ownership. The end result is an efficient and robust application that is easy to install, maintain and manage.



Features

The Captaris RightFax line of products integrates with Xerox WorkCentre Pros and Document Centres using RightFax MFP Module and Xerox connector to provide easy-to-use, easy-to-manage fax server software solutions for all of a company's enterprise fax and electronic document delivery needs. It combines fax, email and Web technologies to provide a one-stop, full service solution that gives organizations the freedom to tailor a document delivery environment to fit growing and changing business needs. Features include:

Intelligent Outbound Fax Delivery -

Send documents directly from a Xerox MFP or from desktop and other business applications using delivery options including call grouping, scheduling, priority sending and human-answered fax.

Intelligent Inbound Fax Receipt, Routing and Management -

Improve organizational document flow with intelligent inbound document delivery including smart distribution and auto reply.

Intelligent Least-cost Routing and IP Fax Delivery -

Faxes can be delivered via other RightFax Servers across corporate Local Area Networks (LANs), Wide Area Networks (WANs), intranets or the Internet to deliver documents in the most economical way possible.

Intra-company Least-cost Routing -

Companies can deliver internal faxes via the RightFax network of servers and bypass public-switch telephone networks to eliminate phone charges.

Built-in Email Modules -

RightFax supports Simple Mail Transfer Protocol (SMTP) Internet mail systems and provides optional add-on modules for Microsoft Exchange and IBM Lotus Notes.

Automatic Fax Distribution -

"One-to-many" faxing can be automated to preconfigured groups for faster and more efficient processing.

Simplified Deployment and Centralized Management -

Easy- to-use RightFax MFP Module Wizard and centralized RightFax administration tools allow administrators to set up, configure and manage fax services individually or globally.

Open Database Design -

Out-of-the-box support for Microsoft SQL Server 2005 Express Edition is included and RightFax supports SQL Server 2000 and 2005 Standard and Enterprise Editions.

RightFax User Account -

The Xerox and RightFax integration allows Xerox MFPs users to access RightFax User Accounts. For example, you can access your RightFax user preferences from the Xerox device via the RightFax MFP Module, Xerox Connector, so that when you identify yourself at the Xerox device, your RightFax user options are automatically applied when faxing out.

Flexible and Scalable Platform -

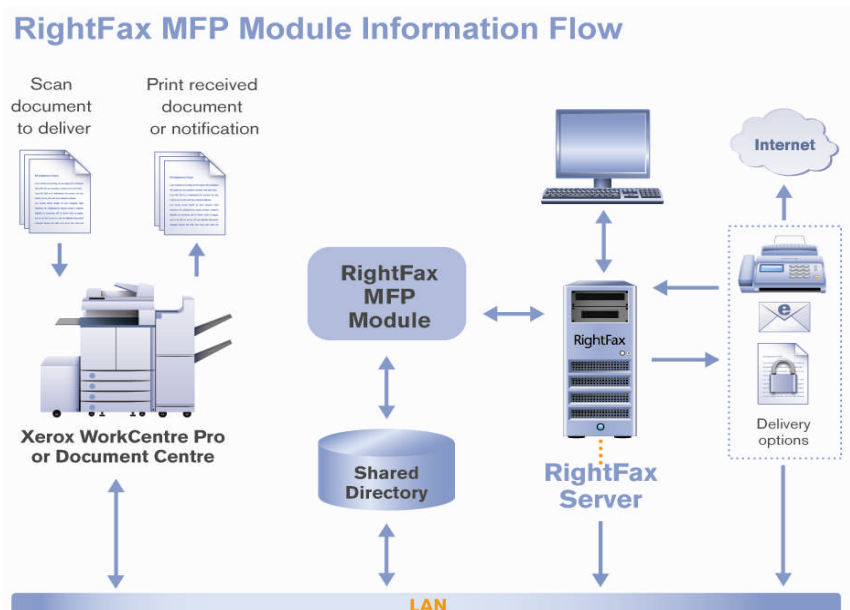
Allows organizations to easily expand fax channel capacity, conduct load-balancing, upgrade fax servers and add modules and much more.

Benefits

Captaris RightFax network fax capabilities integrated with Xerox MFPs provide the solution needed to enable any user to send and receive documents. These flexible, scalable and modular document delivery offerings integrate with popular Xerox MFPs enabling organizations to reap numerous benefits including:

Reduced Costs through Consolidation of Fax and Printing Services on the Network

RightFax seamlessly integrates with Xerox WorkCentre Pros and Document Centres to leverage a company's investment in their network and Xerox MFPs to substantially reduce costs. From an infrastructure perspective, the combined solution reduces the number of devices that an organization needs to purchase, maintain and manage by combining faxing, printing, copying and scanning capabilities on a centralized Xerox WorkCentre Pro or Document Centre. Phone lines, stand-alone fax machines and modems can be eliminated and complexity avoided by consolidating services in this manner. In addition, it allows organizations to achieve higher utilization of network resources.



Improved Document Flow Enhances Productivity and Efficiency

RightFax provides users industry-leading inbound and outbound network faxing capabilities that substantially improve efficiency. Combining RightFax with Xerox WorkCentre Pros or Document Centres allows organizations to provide the centralized productivity tools needed to help the busy office network streamline document flow processes around the creation, execution and distribution of business documents. This reduces the number of devices that workers and system administrators need to learn and interact with to complete their job requirements and enables workers to get their jobs done more quickly and efficiently so they can free up their time for more value-added services.

Simplified Use and Management

RightFax is a fully integrated faxing solution for Xerox WorkCentre Pros and Document Centres, making it simple for workers to use and administrators to manage. Intuitive interface designs, integration wizards and centralized management features such as FaxUtil and Enterprise Fax Manager reduce the time and complexity of installation, ongoing management and training. Workers can walk up to a Xerox WorkCentre Pro or Document Centre to fax documents, or they can conveniently send and receive documents directly from their desktop, CRM, ERP and other business applications. In addition, RightFax integrates seamlessly into the network and provides administrators a centralized point of control for managing, monitoring and configuring faxing services.

Enhanced Security and Corporate Compliance

RightFax addresses security and compliance demands by performing as a centralized document delivery hub on the network that electronically distributes information as tamper-resistant documents directly from Xerox MFPs and other business applications. It also offers features that let you track fax history, assign access permissions, provide delivery confirmation, route incoming faxes automatically to recipients and more. For an added level of security RightFax also offers encrypted and certified delivery options. These capabilities help

increase accountability and provide the added layers of control and audit trail needed to help support compliance.

Reliable, Efficient Use of Network Resources

By moving fax traffic into a client and/or server architecture and taking advantage of the same resources for faxing and printing services, companies can achieve a higher utilization of network resources and provide the networked office with quick, reliable business communications. Your workgroup or office will have both walk-up access and a single, central, consistent point of control for electronic and

hard-copy fax applications. RightFax features such as Least-cost Routing, load-balancing and automatic fax distribution further leverage network resources. It is a proven, reliable network solution that standardizes the way users fax, regardless of their location or application.

Scalability

Whether you're responsible for a small workgroup or a global enterprise, RightFax scales to meet your needs. A single server can support many Xerox MFPs. In addition, you can add fax channels, modules and capacity as your business changes and grows.

Customer Scenarios

Sales Assistant

Need

Send out sales proposals and related documents to customers, and then copy the documents for the sales manager's files.

Solution

Using Captaris RightFax with the Xerox multifunction, the sales assistant is able to:

- Fax and copy documents directly from the device or from his/her desktop applications
- Reduce the time and effort of faxing and copying documents since he/she can do both from a centralized multifunction.

Speed delivery of sales proposals to customers, resulting in improved customer support and a shortened sales cycle.

Communications Manager

Need

Provide bulletins and other information to thousands of association members in a cost-effective way.

Solution

By using Captaris RightFax with a Xerox multifunction, this communications manager can

- Reduce the costs to deliver documents to association members
- Fax paper documents directly at the device
- Improve efficiency by allowing the communications manager to return to his desk and track transmission via Captaris RightFax.

District Manager

Need

Send out and archive over 15 reports to regional offices.

Solution

Using Captaris RightFax and Xerox multifunctions can

- Automatically send fax reports to predefined lists of on-site property managers
- Reduce the time it takes to scan and fax large documents
- Eliminate the need to waste time monitoring a fax machine since the district manager can use his PC to check on the status of the fax transmission on the RightFax server.

Specifications

RightFax Servers

RightFax Business Server - is a stand-alone fax server ideal for company, department or workgroups throughout an organization. Employees can send and receive faxes from the desktop computer, eliminating the processes of manual faxing. Enabling faxing right at the desktop reduces document delivery costs by over 50 percent. RightFax also preserves security and privacy because all documents are delivered to individual computers, not the department fax station.

RightFax Enterprise Server - is ideal for national or global organizations that want to combine the power of multiple RightFax servers on their network. Designed to be easy to use and manage, it allows enterprises to share workload and data across multiple servers and locations. It includes all the enterprise fax capabilities of the RightFax Business Server plus additional capabilities such as Intelligent Least Cost Routing, load balancing, NT Security Authentication and a host of other features.

RightFax Enterprise Suite - offers organizations all the benefits of the RightFax Enterprise Server with additional functionality at an affordable price. It includes the RightFax Enterprise Server with the following add-on modules: RightFax Microsoft

Exchange Module, RightFax Lotus Notes Module, RightFax PDF Module, SecureDocs encrypted and certified delivery and SNMP Module.-

Optional Modules and Connectors

- RightFax ArchiveLink for Alchemy
- RightFax Workflow Wizard
- RightFax Microsoft Exchange Module
- RightFax Lotus Notes Module
- RightFax Integration Module
- RightFax MFP Module
- RightFax PDF Module
- RightFax Shared Services Module
- RightFax Web Access
- RightFax XML Generator
- RightFax Connector for FileNet P8
- RightFax Connector for SAP R/3

Minimum Server Requirements

- Microsoft Windows Server 2003 (Standard or Enterprise) SP2; Windows 2000 Server (Standard and Advanced) SP4
- Microsoft SQL Server 2005 Express Edition, SQL Server 2005 (Standard or Enterprise Editions), SQL 2000 Server (Standard or Enterprise)
- Microsoft Vista (fall 2007), XP Professional SP2, Windows 2000 Professional SP4
- Microsoft Internet Explorer 7.0

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- 2.4 Gigahertz (GHz) or higher Pentium IV compatible CPU
- 1 Gigabyte (GB) memory
- Installed programs require 1.2 GB* hard disk
- Supports single and dual Central Processing Unit (CPU) systems
- CD-ROM or DVD drive; SVGA (800x600) or higher resolution monitor; keyboard

* Hard disk minimum requirements do not include space for storage of document images. To calculate needed disk space, we recommend using an estimate of 35kb per page.

Xerox Products Supported

WorkCentre Pro

- WC Pro 123/ 128/ 133
- WC Pro 165/175
- WC Pro 232/238/245/255/265/275
- WC Pro Color 2128/2636/3545
- WC Pro Color 32/40
- WC Pro 35/45/55
- WC Pro 65/75/90
- WC 7132/7655/7665
- WC 7228/7235/7245
- WC 4150

Document Centre

- DC 240/255/265ST
- DC 425/432/440
- DC 460ST/470/480/490
- DC 535/545/555ST

**Working together...
getting results.**

Together we can.

For more information

on the Xerox Alliance Partners Programme visit www.xerox-solutions.com/Partners

In Europe: please contact your sales representative