



# set yourself up for success

**Ask for a Xerox Service Agreement.**

**Adding office equipment affects more than your budget; it impacts your work. We offer Xerox Total Satisfaction Services<sup>SM</sup> to protect your investment.**

Will this purchase become the center of your workflow? In mission-critical environments a service agreement can guarantee priority response times. Are your finances tight? A Service Agreement affords a planned one-time payment that can be distributed over the life of your product.

Why consider a Service Agreement?

- Ensures **always-on printing**
- Guarantees **priority response**
- Eliminates “out of warranty” service expense

**Purchasing service with your product sets you up for success from day one:**

- **Automatic protection** for your investment
- **The least expensive option** over the life of the printer
- **Save up to 28%\***

**Keep it professional, keep it productive with a Xerox Service Agreement. Ask your reseller about one today.**

When you purchase a Xerox Service Agreement, you benefit from a worldwide network of factory-certified Xerox service specialists able to respond in as little as one business day.\*\*

The selection of Xerox service plans ensures you get only what you want, and nothing more. Choose the service offering that fits your office best.

Covered	Not covered
Telephone support	Routine user maintenance (including customer replaceable consumables)
Parts and labor	Customer abuse
Travel (On-Site only)	Blatant misuse

For a full list of coverage refer to Service Agreement Terms & Conditions.

Service Agreements	Telephone support	Parts and labor	Travel	Shipping <sup>†</sup>	Installation
On-Site	X	X	X		
Quick Exchange <sup>††</sup>	X	X		X	
Depot Repair	X	X		X	
Installation Service					X

<sup>†</sup>Return shipping: If sent to Xerox Depot vs. carried in to local Authorized Service Provider.

<sup>††</sup>Quick Exchange includes shipping charges to and from exchange point.

\* Customers can save up to 28% when they purchase an Extended Service Agreement within the first 90 days of product ownership. This savings is built into the per-year price of the Extended Service Agreement (S3 or S4), and is measured against the price of the Annual Service Agreement (SA).





## U.S. Service Offerings by Product (US\$)

Effective February 4, 2008

Description	Warranty	Product Setup	Part No.	Uplift to On-site	Part No.	**		***			
						2 YR	Part No.	3 YR	Part No.	1 YR	Part No.
<b>Network Black-and-White Products</b>											
Phaser 3124	1 yr Quick Exchange					\$39	E3124Q2	\$79	E3124Q3	\$49	E3124QA
Phaser 3150	1 yr Quick Exchange					\$69 (QE)	E3150Q3	\$99 (QE)	E3150Q4	\$39 (QE)	E3150QA
Phaser 3200MFP	1 yr Depot			\$59	E3200MFS1	\$289 \$169 (D)	E3200MFS3	\$399	E3200MFS4	\$149	E3200MFS4
Phaser 3500	1 year Depot			\$59	E3500S1	\$199 \$129 (D)	E3500S3 E3500D3	\$289	E3500S4	\$129	E3500SA
Phaser 4500	1 yr On-site					\$329	E4500S3	\$459	E4500S4	\$199	E4500SA
Phaser 4510	1 yr On-site					\$99	E4510S3	\$429	E4510S4	\$189	E4510SA
Phaser 5500	1 yr On-site					\$769	E5500S3	\$1,119	E5500S4	\$479	E5500SA
WorkCentre PE16	1 year Depot			\$79*							
WorkCentre PE120	1 year Depot			\$79	EPE20S1	\$289	EPE20S3	\$409	EPE20S4	\$179	EPE20SA
WorkCentre PE220	1 year Depot			\$59	EPE220S1	\$279 \$179 (D)	EPE220S3 EPE220D3	\$399	EPE220S4	\$159	EPE220SA
FaxCentre F110	90-Day On-site					\$269	E110S3P	\$379	E110S4P	\$169	E110SAP
FaxCentre F116	90-Day On-site									\$240	E116SAP
FaxCentre 2121	90-Day On-site					\$420	E2121S3P	\$615	E2121S4P	\$240	E2121SAP
FaxCentre 2218	90-Day On-site					\$525	E2218S3P	\$764	E2218S4P	\$300	E2218SAP
WorkCentre 4118	1 yr On-site					\$499	E4118S3P	\$699	E4118S4P	\$259	E4118SAP
WorkCentre 4150	1 yr On-site	\$349	eSetup			\$1,039	E4150S3	\$1,479	E4150S4	\$649	E4150SA
Phaser 6110 MFP	1 yr Quick Exchange					\$89	E611MFQ2	\$169	E611MFQ3	\$109	E611MFQA
Phaser 6115 MFP	1 yr On-site					\$259	E6115S3	\$369	E6115S4	\$159	E6115SA
Phaser 6180 MFP	1 yr On-site					\$299	E618MFS3	\$449	E618MFS4	\$159	E618MFS4
Phaser 8560 MFP	1 yr On-site					\$979	E85MFPS3	\$1,389	E85MFPS4	\$609	E85MFPSA
Phaser 8860 MFP	1 yr On-site					\$979	E886MFS3	\$1,389	E886MFS4	\$609	E886MFS4
CopyCentre C118	90-Day On-site	\$349	eSetup			\$589	E118S3P	\$839	E118S4P	\$399	E118SAP
WorkCentre M118/118i											
CopyCentre C20/	90-Day On-site					\$539	E20S3P	\$809	E20S4P	\$299	E20SAP
WorkCentre M20											
CopyCentre C123/128	90-Day On-site	\$349	eSetup			\$959	E128S3P	\$1,399	E128S4P	\$599	E128SAP
WorkCentre M123/128											
WorkCentre Pro 123/128											
CopyCentre C133	90-Day On-site	\$349	eSetup			\$1,269	E133S3P	\$1,879	E133S4P	\$729	E133SAP
WorkCentre M133											
WorkCentre Pro 133											
WorkCentre 7132	90-Day On-site	\$349	eSetup			\$1,899	E7132S3P	\$2,699	E7132S4P	\$999	E7132SAP
<b>Network Color Products</b>											
Phaser 6100	1 yr Depot			Free						\$219	E6100SA
Phaser 6110	1 yr Quick Exchange					\$49	E6110Q2	\$99	E6110Q3	\$59	E6110QA
Phaser 6120	1 yr Quick Exchange			\$79	E6120S1	\$209 \$109	E6120S3 E6120Q3	\$169	E6120Q4	\$119 \$59	E6120SA E6120QA
Phaser 6125	1 yr On-site					\$129	E6125S3	\$160	E6125S4	\$79	E6125SA
Phaser 6130	1 yr On-site					\$129	E6130S3	\$169	E6130S4	\$79	E6130SA
Phaser 6180	1 yr On-site					\$279	E6180S3	\$419	E6180S4	\$139	E6180SA
Phaser 6250	1 yr On-site									\$539	E6250SA
Phaser 6300/6350	1 yr On-site					\$659	E63XXS3	\$979	E63XXS4	\$409	E63XXSA
Phaser 6360	1 yr On-site					\$659	E63XXS3	\$979	E63XXS4	\$409	E63XXSA
Phaser 7400	1 yr On-site					\$1,499	E7400S3	\$2,099	E7400S4	\$889	E7400SA
Phaser 7750	1 yr On-site									\$1,249	E7750SA
Phaser 7750DFE	1 yr On-site					\$2,639	E77ES3	\$3,839	E77ES4	\$1,649	E77ESA*
Phaser 7760	1 yr On-site	\$349	eSetup			\$1,399	E7760S3	\$1,999	E7760S4	\$879	E7760SA
Phaser 8400	1 yr Depot									\$319	E8400SA
Phaser 8500/8550	1 yr On-site									\$219	E85XXSA
Phaser 8560	1 yr On-site					\$359	E85XXS3	\$509	E85XXS4	\$219	E85XXSA
Phaser 8860	1 yr On-site					\$359	E8860S3	\$509	E8860S4	\$219	E8860SA
WorkCentre M24	90 Day On-site	\$349	eSetup			\$1,919	EM24S3P	\$2,819	EM24S4P	\$1,199	EM24SAP
WorkCentre C2424	1 yr On-site					\$879	E2424S3	\$1,249	E2424S4	\$549	E2424SA
WorkCentre 7328	90 Day On-site	\$349	eSetup			\$3,099	E7328S2P <sup>1</sup>	\$4,899	E7328S3P <sup>2</sup>	\$1,699	E7328SAP
WorkCentre 7335	90 Day On-site	\$349	eSetup			\$4,099	E7335S2P <sup>1</sup>	\$6,499	E7335S3P <sup>2</sup>	\$2,299	E7335SAP
WorkCentre 7345	90 Day On-site	\$349	eSetup			\$5,199	E7345S2P <sup>1</sup>	\$8,099	E7345S3P <sup>2</sup>	\$2,899	E7345SAP

<sup>1</sup> Additional 21 months; extended on-site service for a total of 2 years. <sup>2</sup> Additional 33 months; extended on-site service for a total of 3 years.

\* Service Product available directly from Xerox Services Sales only \*\*Available within first 90 days of product purchase \*\*\* Available after 90 days of product purchase

\*\*\*\* Sold through Direct Buying Resellers only