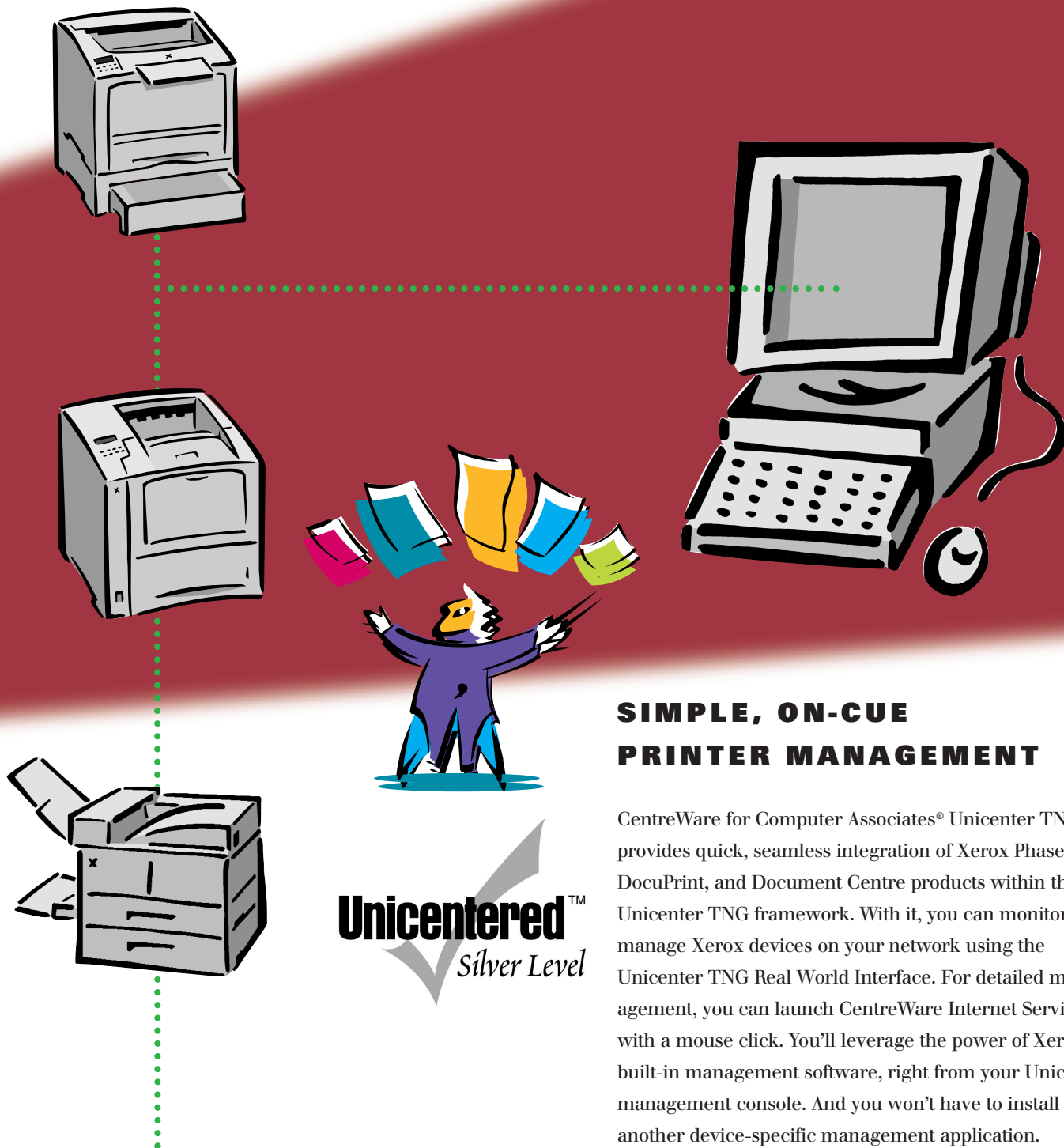


XEROX
CENTREWARE
FOR CA UNICENTER TNG®



**SIMPLE, ON-CUE
PRINTER MANAGEMENT**

CentreWare for Computer Associates® Unicenter TNG provides quick, seamless integration of Xerox Phaser®, DocuPrint, and Document Centre products within the Unicenter TNG framework. With it, you can monitor and manage Xerox devices on your network using the Unicenter TNG Real World Interface. For detailed management, you can launch CentreWare Internet Services with a mouse click. You'll leverage the power of Xerox' built-in management software, right from your Unicenter management console. And you won't have to install yet another device-specific management application.



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FEATURES AND BENEFITS OF CENTREWARE FOR CA UNICENTER TNG®

Recognition of Xerox office network devices.

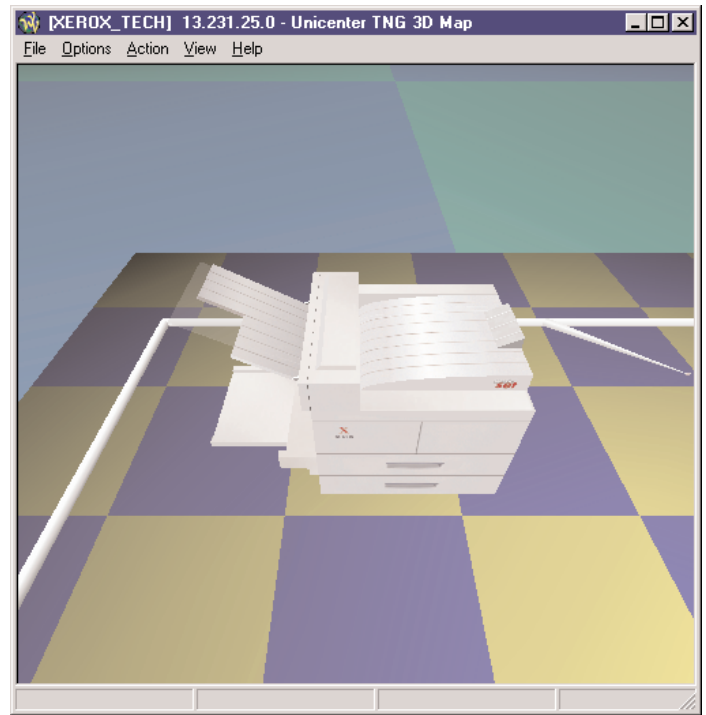
CentreWare for Unicenter TNG recognizes Xerox office network device and provides convenient, custom icons for easy identification of mission-critical printing resources. This helps you make the most of the end-to-end enterprise-management power of Unicenter TNG.

Offers color-coded icons for rapid, at-a-glance status monitoring. CentreWare builds on Unicenter TNG's icon-based monitoring capability by adding color-coded status information. When an important printing resource needs attention, you'll know it instantly from the color of the icon. The color advises you of the seriousness of the condition, saving you valuable time by helping prioritize your printer management tasks.

Launch CentreWare Internet Services with a single click. Need detailed device-status information? Want to reconfigure or modify device settings? Help is just a mouse click away with CentreWare for Unicenter TNG. You can quickly launch our breakthrough CentreWare Internet Services right from your Unicenter console. With the built-in management power of an embedded web server, CentreWare Internet Services let you manage Xerox office devices from your default web browser, without having to install yet another proprietary printer-management application.

Seamless integration with Unicenter TNG Event Management capabilities. Xerox device events are automatically logged in the Unicenter Event Console. Problem tickets are created automatically for serious conditions (e.g. out of toner, paper jams, out of paper, etc.). Problem-ticket priorities are automatically updated via the escalation table if not resolved within the time you specify.

Integration with Unicenter TNG Advanced Help Desk™ option. Service requests for serious printing problems are created automatically, with node name and problem description. The AHD option then takes over to log, track, and escalate the service request as needed to keep critical business processes running smoothly.



RELEASES SUPPORTED:

Release 2.2 GenLevel 9907 or greater

PRODUCTS SUPPORTED:

Xerox DocuPrint C55, N17, N24, N32, N40, NC60, N2125, N2025, N2825, N3225, N4025, Xerox Phaser® 1235, 7700.

Xerox Document Centre DC230, DC240, DC255, DC265, DC332, and DC340.

SOFTWARE DISTRIBUTION:

Xerox CentreWare for CA Unicenter TNG is available with the purchase of any WorkSet enabled printer. Updates to the software can be found at www.xerox.com

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SHARE THE KNOWLEDGE.**

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