

XEROX

Xerox FaxCentre 2121



This machine is a faster model based on the same technology as the FaxCentre F116 and F116L. Its engine is made by a French company SAGEM. It comes with a 33.6kbps modem and JBIG compression, and it offers standard printing, PC scanning, PC fax, Internet fax, and scan-to-email. This model also supports color scanning and color fax transmission. **Plusses:** 33.6kbps modem; JBIG compression; 21ppm

engine speed; color fax-capable (send only); color scanning; 250-sheet standard paper supply; 500-sheet optional paper tray; standard 600dpi printing. **Limitations:** 35-sheet document feeder. **Sum-up:** Fast, fully-featured model with good features and an attractive price. This model gets our Editor's Choice Award.

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Reprint**

XEROX

Rochester, NY

800 832 6979

www.xerox.com

Vendor Profile

Traditionally, Xerox has not been as strong in fax as in copiers. Rather than build its own machines from scratch, it co-develops them with offshore manufacturers and adds proprietary software functions, some of them quite useful.

Over the past year, Xerox reduced its fax offerings consider-

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Xerox FaxCentre 2121 – Good output speed, wide functionality, and large paper supply are features of this model.

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ably, eliminating half of its models.

Currently, one of Xerox's fax machines carries the WorkCentre Pro name, while the others carry the FaxCentre name. Xerox's fax models are sold by the company's direct-sales branch network, Xerox agents working in tandem with the branches, and independent dealers.

All Xerox models are covered by the company's "Total Satisfaction Guarantee" (TSG), which promises a replacement machine if you aren't satisfied with the performance of the one you have. What's special about this guarantee is that it makes you,

not Xerox, the arbiter of whether a replacement is called for.

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