

Cosmetic Case Study

Takasago



The Challenge:

- Structure Takasago's Copy, Printing and Fax equipments to offer a bigger flexibility to his users, a better administration, a decrease of the exploitation costs of set and a bigger integration of the communications.

The Solution:

- APG proposed a solution based on the new Copiers Multifunctions XEROX WorkCenter Pro which assure the functions of Copier, Printer and Scanner and on RightFAX server centralised on the computer site

The Results:

- Takasago have now a server single solution of mutualised fax, easy to exploit and allowing the follow-up of all the traffic fax from the broadcasting source.

Customer Profile

Takasago, world leader in the conception of flavour, knew how to raise itself among the best thanks to competence and to exceptional creativity associated to a very rigorous management.

Takasago equipped himself with a solution of ERP which manages the company at the world level built on SAP / R3.

The Challenge

The commercial activities, of research and development and treatment of the Quality of Takasago require a documentary quality production.

The communications with his outside partners, customers and suppliers, are made by means of the mail, of the E-mail (Lotus Notes) and by fax.

Takasago wished structured his equipments of Copy, Printing and Fax to offer a bigger flexibility to his users, a better administration, a decrease of the costs of exploitation of set and a bigger integration of the communications.

The Solution

Takasago consulted XEROX via long-time concessionary APG.

Takasago has a prestigious site in Paris and a site of production and laboratory in Paris region.

These two sites are linked by the network point of view both between them and with the rest of the sites of the Group.

APG proposed a solution based on the new Copiers Multifunctions XEROX WorkCenter Pro which assure the functions of Copier, Printer and Scanner and on RightFAX server centralised on the computer site to Saint Ouen L'Aumône.

The Computer Management of Takasago took advantage of the application of the solution of fax RightFAX server to ask for the activation of the Connector Lotus Notes and SAP of RightFAX.

1) XEROX:

Since any equipment provided Copier Xerox is the function network Fax or of the office "Scan to eMail", the user slides his paper document, seized a number then presses on the Green button to pass on its document in Fax.

The RightFAX server arrests the document and assures the transmission.

The centralisation of the streams of faxes on a RightFAX server offers a multitude of advantages:

- Mutualisation of lines on a single server (450 pages by way and on day)
- Phone book centralised for all the Copiers, managed in RightFAX
- The receptions of faxes can be printed in automatic or not
- The follow-up of the broadcasts of faxes is made from now on on the PC for all the documents that they arise from a digitalisation since a Copier Xerox or since a computer environment
- The costs connected to the maintenance of the classic telefaxes and to the printing on some thermic paper were very strongly decreased.

2) Lotus NOTE:

RightFAX arranges a connector NOTED Lotuses (R5, R6 and R6.5) guaranteed and allows every user NOTED to send an accompanying document in fax by the seizure of an address of type: corresponding number FAX.

The accused persons return directly in the box freight forwarding of the user.

3) SAP / R3:

The same RightFAX server also has a Connector guaranteed for SAP / R3.

This connector allows Takasago it can send the faxes directly since SAP without passing by a phase of printing then fax.

The fluidification is complete and the user is totally unloaded.

The accused persons can go back up in SAP and/or be followed in the freight forwarding Notes or in the interface FaxUtil of RightFAX.

The Results

The RightFAX server associated to equipments Copiers Xerox Multifunction, in the infrastructure of Freight forwarding NOTED Lotuses and in the ERP SAP / R3 allowed Takasago to have a server single solution of mutualised fax, easy to exploit and allowing the follow-up of all the traffic fax from the broadcasting source.

Of more the RightFAX server assures a strong confidentiality and an on-line follow-up centralised over a long period.

RightFAX is in accordance with various standards of rules such as Sarbanes Oxley ...

*Working together...
getting results.*

Together we can.

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